

DETAILS OF THE COMPLIANCE WITH THE ORDERS ISSUED BY THE CGRF IN FAVOUR OF THE CONSUMERS FOR THE YEAR (2013-2014)

Sl. No.	C.G. No. / Date	Name & Address of the Complainant/S.C. No.	Issue/Nature of Case	Verdict of CGRF (Subject)	Compliance status	Reasons for delay in compliance if any
1	219/2012 24.12.12	Sri. L. Narsingh Rao S/o. L. Thirupathi, M/s. Raja Rajeshwara Breeders, Ramareddy, SS Nagar, Kamareddy-Mandal, Nizamabad-Dist. S.C. No. 3214-0267, Cat-III	Excess bill	The Superintending Engineer/Operation/Nizamabad is directed to send a third party for testing defective DTR which is available with Divisional Engineer/ MRT/ Nizamabad in respect of sc. No. 3214-02627 Cat-III, SS Nagar, Kamareddy. After receipt of the te	,	wok is under progress
2	346/2013 28.03.13	The Assistant General Manager (CFA) M/s. Bharat Sanchar Nizam Limited, (A Government of India Enterprises), BSNL, O/o.GMTD, Nizamabad-Dist.-503050. General	Exemption of BSNL from R&C Measures	The respondents are directed that all the HT services pertaining to cellular services of BSNL where supply being utilized for the purpose of transmitting cellular telephonic signals as telegraph covered under the Indian Telegraph Act 1885 are exempted fro	,	wok is under progress
3	26/2013 14.05.13	Sri P.Prakash H.No.10-15/43, Mamidipally-Post, Armoor-Mandal, Nizamabad-Dist. General	Errection of 3-Ph line	The respondents are directed to complete the work to redress the grievance of the complainant soon after sanction accorded as per the estimate submitted to the higher authorities. The Superintending Engineer /Operation/Nizamabad and Divisional Engineer /O	Resolved	Implement ation report received Vide Lr.No. AE/OP/Perk it/F.No.CG RE/D No.58

4	27/2013 14.05.13	Sri G.Poshetty H.No.1-15-78, Dayanand Nagar, Armoor-Mandal, Nizamabad-Dist. General	Shifting the 11 KV line	The respondents are directed to complete the work to redress the grievance of the complainant soon after sanction accorded as per the estimate submitted to the higher authorities. The Superintending Engineer /Operation/Nizamabad and Divisional Engineer /O	Resolved	Implementation report received Vide Lr.No. AE/OP/Perkit/F.No.CG RF/D.No.58
5	28/2013 14.05.13	Sri G.Malla Reddy H.No.1-84, Bhodapally-Village, Balkonda-Mandal, Nizamabad-Dist. General	Removal of 11 KV line	The respondents are directed to prepare the estimate for redressal of the complainant grievance in connection with shifting of 11 KV line which is passing through domestic houses at Bhodapally (Village) in Balkonda Section and intimate the complainant wha	,	Under Process The compliant has not ready to pay shifting charges.
6	12/2013 10.04.13	Sri M.A.Muralidhar, MD(I/c), BSC Agl, The Nizamabad Co-Op Sugar Factory Limited, Sarangapur, Nizamabad-Dist.-503186. General	Request for individual domestic power supply	The respondents are directed to release the services for the domestic power supply to the quarters situated out side of the factory compound wall duly following the Department Rules in force. The complainant is advised to pay the all dues up to date and w	Not received	
7	45/2013 17.06.13	Sri L.Gopal Rao & Others R/o. Wadi -Village, Nagireddypet- Mandal, Nizamabad-Dist. General	Transformers sanctioned but the work is not in progress	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Wadi (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/ Nizamabad is directed to initiate a s	,	wok is under progress
8	46/2013 17.06.13	Sri B.Shiva Kumar & Others R/o. Golilingala-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformers sanctioned but the work is not in progress	The respondents are directed to the work as per the estimate accorded sanction to release of supply to the 16 Nos. agricultural services duly erecting DTRs immediately. The Superintending Engineer /Operation/Nizamabad is directed to initiate necessary act	,	wok is under progress

9	47/2013 17.06.13	Sri Manik Reddy & Others R/o. SS Reddy, Waralparthy, Lingampet, Nizamabad-Dist. General	Provide Transformer	The respondents are directed to carry the work as per the estimate was accorded sanction for additional DTR to relief over load on the existing DTR on SS-7 at Waralparthy (Village) immediately. The Superintending Engineer/Operation/Nizamabad is directed	,	wok is under progress
10	48/2013 17.06.13	Sri M.Devaiah & Others S/o.Pochaiah, Dharmareddy-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Dharmareddy (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initi	,	wok is under progress
11	49/2013 17.06.13	Sri K.Babu & Others Chinoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Chinoor (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initiate	,	wok is under progress
12	50/2013 17.06.13	Sri Ningi Rajaiah & Others Banjara -Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Banjara (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initiate	,	wok is under progress
13	51/2013 17.06.13	Smt B.Pentavva & Others Ballaram -Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Banjara (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initiate	,	wok is under progress

14	52/2013 17.06.13	Sri A.Narsimlu Wadi -Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of new transformerr	The respondents are directed to erect the required DTR to said the agricultural services on war footing basis and solve the grievance of the complainant. The Superintending Engineer/Operation/Nizamabad is herewith directed that a suitable action should b	,	wok is under progress
15	53/2013 17.06.13	Sri N.Prakash & Otherrs Lingampalli Kalan-Village, Gopalpet-Post, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Lingampally Kalan (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed t	,	wok is under progress
16	54/2013 17.06.13	Smt. Suaipally Sayavva Chinoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of new transformerr	The respondents are directed to erect the required DTR to said the agricultural services on war footing basis and solve the grievance of the complainant. The Superintending Engineer/Operation/Nizamabad is herewith directed that a suitable action should b	,	wok is under progress
17	55/2013 17.06.13	Sri Devasoth Badya & Others Shetpally-Village, Lingampet-Mandal, Nizamabad-Dist. General	Providing of new transformerr	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Shetpally (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initiat	,	wok is under progress
18	56/2013 17.06.13	Sri Rajagoud & Others Dharmareddy-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	"No doubt" there is an abnormal delay in releasing of (4) Nos agricultural services though they were paid required charges at Dharmareddy(Village). The respondents are directed to execute the work as per the estimate was accorded sanction for erection of	,	wok is under progress

19	57/2013 17.06.13	Sri Rathnaiah Jalalpoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of transformerr	The respondents are directed to erect the required DTR to said the agricultural services on war footing basis and solve the grievance of the complainant. The Superintending Engineer/Operation/Nizamabad is herewith directed that a suitable action should b	,	wok is under progress
20	58/2013 17.06.13	Sri Ch.Durgaiah & Others Chinoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of transformerr	The respondents are directed to erect the required DTR to said the agricultural services on war footing basis and solve the grievance of the complainant. The Superintending Engineer/Operation/Nizamabad is herewith directed that a suitable action should b	,	wok is under progress
21	59/2013 17.06.13	Sri L. Krishna Murthy & Others Chinoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to erect the 25 KVA DTR for supply to the 4 Nos agricultural services at Nagireddypet (Village) on war footing basis and resolve the grievance of complainant. The Superintending Engineer/Operation/Nizamabad is herewith directe	,	wok is under progress
22	60/2013 17.06.13	Sri N.Raju S/o. Sanjeevulu, Lingampally Kalan-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of transformerr	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Lingampally (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initi	,	wok is under progress
23	61/2013 17.06.13	Sri V.Balchander Vadalparthy-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Wadalparthy (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/Nizamabad is directed to initi	,	wok is under progress

24	62/2013 17.06.13	Sri Javari Singh S/o. Karther, R/o.Mambojipet, Lingampet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Mambojipet (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/ Nizamabad is directed to initia	,	wok is under progress
25	63/2013 17.06.13	Sri K.Bhumaiah S/O. Bagaiah, R/o. Azambad, Yellareddy, Nizamabad-Dist. General	Sanction of service connection	The respondents are directed to release the domestic service in the premises of H.No.4-21 after cleared the all dues by the complainant against the SC.No.90 Cat-I which is existing in the same premises. The complainant is informed that to pay the outstan	Resolved	
26	64/2013 17.06.13	Smt V.Padma W/o. Sri Bhagavath Reddy, R/o.. Mallaiahpally, Yellareddy, Nizamabad-Dist. SC.No.11, Cat-V	Name Change	The respondents are directed to effect the name change as per the sale deed produced by the complainant, subject to condition that, no objection should be provided from Sri M.Sudarshan S/o.Late Pentaiah, as the agricultural SC.No.11 is in the name of Sri	Resolved	
27	65/2013 17.06.13	Sri Y.Rajendra Prasad H.No.11-1-1915/17, Mubarak Nagar, Nizamabad-Dist. SC.No.51277-02871, Cat-I	Excess Bill & Meter Problem	On examination of reports submitted by the Forum, it is established that there is no fault with existing meter in respect of Sc. No. 51277-02871 as per the LT-Meters test report. However, the Forum is opined that to change the existing meter with another	Resolved	
28	66/2013 17.06.13	Sri J.Vittal R/o. Dharmareddy, M/o. Nagireddypet-Mandal Nizamabad-Dist. General	Providing of new transformer	Keeping in view of the above position and redressal of the complainant grievance by the respondents, this case is here by closed without going in further details.	Resolved	

29	67/2013 17.06.13	Sri G.Bhaskar Reddy R/o. Athmakur, M/o. Nagireddypet-Mandal Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to execute the work as per the estimate was accorded sanction for erection of DTR at Athmakur (Village) immediately duly regularizing in this FY 2013-14. The Superintending Engineer/Operation/ Nizamabad is directed to initiate	,	wok is under progress
30	68/2013 17.06.13	Sri Rathiram R/o. Kondapoor, M/o. Lingampet, Nizamabad-Dist. SC.No.68, Cat-V	Billing Dispute	The respondent has been rectified the grievance of the complainant and an amount of Rs.313/- is credited to the SC.No.68 Cat-I in connection with rectification of wrong posting of PR.No.455519 Dt.30.12.2012 for Rs.5000/- (Rs.4950/-+50/-). With the above	Resolved	
31	69/2013 17.06.13	Sri P.Siddi Ramulu & Others Nagireddypet -Village & Mandal, Nizamabad-Dist. General	Transformer sanctioned but not installed	The respondents are directed to erect the 25 KVA DTR for supply to the 4 Nos agricultural services at Nagireddypet (Village) on war footing basis and resolve the grievance of complainant. The Superintending Engineer/Operation/Nizamabad is herewith directe	,	wok is under progress
32	70/2013 17.06.13	Sri M.Nagaiah & Others R/o. Athmakur, Nagireddypet-Mandal, Nizamabad-Dist. General	Providing of transformer	The respondents are directed to erect the required DTR to said the agricultural services on war footing basis and solve the grievance of the complainant. The Superintending Engineer/Operation/Nizamabad is herewith directed that a suitable action should b	,	wok is under progress
33	71/2013 17.06.13	Smt. Y.Vijaya W/o. Y.Vijay Kumar, R/o.Athmakur, Nagireddypet-Mandal, Nizamabad-Dist. SC.No.483, Cat-V	Providing of (3) Nos poles	The respondents are directed to execute the work duly getting approval from competent authority for laying of (3) No. poles to the existing agricultural service connection No.483 immediately. The Superintending Engineer/Operation/ Nizamabad is directed to	,	wok is under progress

34	72/2013 17.06.13	Sri S.Sayanna S/o. Pentaiah, R/o.Athmakur, Nagireddypet-Mandal, Nizamabad-Dist. SC.No.135, Cat-V	Providing of (3) Nos poles	The respondents are directed to attend the grievance of the complainant as stated in the petition immediately as per the rules prevailing in the company and solve the problem is being failed by the complainant. The Superintending Engineer/Operation/Nizama	,	wok is under progress
35	73/2013 17.06.13	Sri Rathi Ram R/o. Kondapoor, Lingampet-Mandal, Nizamabad-Dist. General	Transformer over loaded	In the light of the said representation, the respondents are directed to rectify the same if there is any over load problem on the existing Single Phase DTR at Kondapur Thanda. With the above directions the CG.No.73/2013-14 is disposed off.	Resolved	
36	74/2013 17.06.13	Sri K.Srinivas Reddy & Others Tandoor-Village, Nagireddypet-Mandal, Nizamabad-Dist. General	Transformer sanctioned but the material was not provided	The respondents are directed to take up the work at Tandoor (Village) as stated in the petition by the complainant immediately and resolve the grievance amicably. The Superintending Engineer/Operation/Nizamabad is directed that a suitable action should be	,	wok is under progress
37	92/2013 24.06.13	Smt R.Anjali Devi H.No.1-4-1007, Goshala Road, Bodhan, Nizamabad-Dist. General	Disconnect the service connection	The respondents are directed to withdrawn the factitious CC charges raised against the SC.No.11776 without releasing the service physically duly fixing the meter. The respondents are directed to dismantle the Service No.11776 immediately as per the reques	Resolved	Implement ation report received Vide Lr.No. SE/OP/NZB /DE(T)/PO/ JAO/ADM/C
38	93/2013 24.06.13	Sri M.Laxma Reddy R/o. Thanakalan-Village, Yedapally-Mandal, Nizamabad-Dist. General	Fluctuations in electrical supply	The 2 nd respondent has been resolved the grievance of complainant in connection with frequent interruptions on 11KV Thanakalan (Village) agricultural feeders as stated by the complainant. Hence, in view of the above, the C.G.No. 93/2013-14 is disposed off	Resolved	Implement ation report received vide Lr.No.ADE/ OP/SD/BD N/D No 95

39	94/2013 24.06.13	Sri G.Bheemaiah Rakasipet, Bodhan-Town, Nizamabad-Dist. SC.No.10655, Cat-I	Excess Bill	The respondents have been resolved the grievance of the complainant in connection with excess billed amount of Rs.11,209/- has been withdrawn and amount of Rs.6,637/- is to be payable by the complainant as per the report of respondent. The complainant is	Resolved	Implementation report received Vide Lr.No. SE/OP/NZB/DE(T)/PO/IAO/ADM/C
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