

**DETAILS OF THE COMPLIANCE WITH THE ORDERS ISSUED BY THE CGRF IN FAVOUR OF THE CONSUMERS FOR THE YEAR (2013-2014)**

<b>Sl. No.</b>	<b>C.G. No. / Date</b>	<b>Name &amp; Address of the Complainant/S.C. No.</b>	<b>Issue/Nature of Case</b>	<b>Verdict of CGRF (Subject)</b>	<b>Compliance status</b>	<b>Reasons for delay in compliance if any</b>
1	269/2013 16.01.13	Sri K.Venkateshwar Rao Rythu Sangem Division Karyadarshi, Palvoncha - Village & Mandal, Khammam-Dist. General	Sanction of transformer	Due to non submission of reports by the respondents on the contents made by the complainant in his petition lodged at Consumer Grievances Redressal Forum, the Forum has come to a conclusion that whatever grievance raised by the complainant in his petition	,	Work is under progress
2	315/2013 30.01.13	Sri R.Sudhakar Reddy M/s. Siddhi Vinayaka Granities, Survey No.274/A, Chinna Venkatagiri - Village, Khammam- Rural - Mandal, Khammam-Dist. SC.No.0554, Cat-III(B)	Billing dispute	The complainant is requested to pay whatever amount penal charges raised by the respondents for the month of 1/2013 as per the R&C measures. The respondents are directed to collect the amount raised against the Sc.No.554 Cat.III (B) from the complainant	,	Work is under progress
3	23/2013 09.05.13	Sri M.Rama Krishnam Raju & Others Dammapeta - Village, Dammapeta-Mandal, Khammam-Dist. General	Transformer Repair	The respondents have acted appropriately to redress the grievance of the complainant&others as for petition lodged and requested to the Forum in connection with to repair the AB Switch at their village. Accordingly the DTR location was inspected by the AE	Resolved	

4	24/2013 10.05.13	Sri G.Kanaka Raju, Doctor C/o. Smt P.Satyavathi, (Registered Consumer), W/o. Gopal Reddy, KGM-Bazar North, Kothagudem-Mandal, Khammam-Dist. SC.No.6960, Cat-II(B)	Restoration of service connection	The respondent is directed to act as per the rules prevailing in the company. The complainant is inform that, the Forum can not intervene in the disputes between tenant and owner. In such cases, it is better to approach the court of law. Accordingly, th	Resolved	
5	97/2013 26.06.13	Sri K.Pattabhi Rama Sharma Siripuram-Village, Madhira-Mandal, Khammam-Dist. General	Sanction additional transformer	The respondents are directed to solve the over loaded problem on SS-5 DTR at Siripuram-Village of Madhira-Mandal according to the estimate was proposed for sanction by the Divisional Engineer/Operation/ Sathupally. The Divisional Engineer/Operation/Sathup	,	Work is under progress
6	98/2013 26.06.13	Sri P.Bosu Babu Venkatapuram-Village, Madhira-Mandal, Khammam-Dist. General	low voltage problem & Louse lines	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
7	99/2013 26.06.13	Sri A.Rajini Kumari W/o. Srinivasa Rao, H.No.12-366, Ladak Bazar, Madhira-Mandal, Khammam-Dist. General	Sanction of transformer & Arrange AB Switches	The respondents are directed to rectify the problem by fixing AB Switch to the existing DTR at Ladak Bazar of Madhira Town and also to solve the low voltage problem on the existing 100 KVA DTR immediately. The Divisional Engineer/Operation/Sathupally is d	,	Work is under progress
8	100/2013 26.06.13	Smt T.Anjamma & Others Sakhinaveedu -Village, Yerrupalem-Mandal, Khammam-Dist. General	Arrange another transformer	The respondents have been resolved the grievance of the complainants by erecting another DTR and restored the supply to them as per the reports submitted before the Forum. Hence this case is hereby closed without going in further details. With the above d	Resolved	

9	101/2013 26.06.13	Sri Venu Gopal Rao H.No.2-53, Station Road, Madhira-Mandal, Khammam-Dist. General	Provide new transformer	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
10	102/2013 26.06.13	Sri Md. Khasim Saheb 1st Ward, Pole No.17/5, Madhira-Mandal, Khammam-Dist. General	Re-erect the pole	The respondents have been rectified the grievance of complainant as stated in the petition. Hence this case is hereby closed without going in further details. With the above directions the CG.No.102/2013-14 is disposed off.	Resolved	
11	103/2013 26.06.13	Sri K.Koteshwar Rao Madhira-Mandal, Khammam-Dist. General	Change the cable of 11 KV line	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
12	104/2013 26.06.13	Sri M.Krishna Rao Ladak Bazar, Madhira-Mandal, Khammam-Dist. General	Low voltage problem	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
13	105/2013 26.06.13	Sri N.Srinivasa Rao H.No.12-330/5, Ladak Bazar, Madhira-Mandal, Khammam-Dist. General	Errect a Pole	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress

14	106/2013 26.06.13	Sri A.Srinivasa Rao H.No.12-256, Ladak Bazar, Madhira-Mandal, Khammam-Dist. General	Re-erect the poles	The respondents are directed to prepare estimate for shifting of poles to the another premises where there is no objection, provided the complainant is informed that, he should be given consent letter to the respondents for payment of shifting charges app	Resolved	
15	107/2013 26.06.13	Sri Y. Ramesh & Others H.No.1-521, Madhira-Mandal, Khammam-Dist. General	Low voltage problem & erect the new poles inplace of existing poles	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord		Work is under progress
16	108/2013 26.06.13	Sri K.Gandhi & Others C/o. CPI Party Office, Station Road, Madhira-Mandal, Khammam-Dist. General	Low voltage problem	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord		Work is under progress
17	109/2013 26.06.13	Sri y.Srinivasa Reddy & Others Meenavolu -Village, Yerrupalem-Mandal, Khammam-Dist. General	Low voltage problem	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	Resolved	
18	110/2013 26.06.13	Sri N.Satyanarayana & Others Meenavolu -Village, Yerrupalem-Mandal, Khammam-Dist. General	Transformer thefted erect new transformer	"No doubt" there is a abnormal delay in installation another DTR in place of stolen SC/ST lift DTR at Meenavlu-Village of Yerrupalem-Mandal. And there is 100% deficiency of service and badly delayed in installation of another DTR for SC/ST lift. The grie	Resolved	

19	111/2013 26.06.13	Sri N.Venkateshwara Reddy Ropimalla -Village, Madhira-Mandal, Khammam-Dist. General	Low voltage problem	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
20	112/2013 26.06.13	Sri M.Nageshwar Rao Madhira-Mandal, Khammam-Dist. General	Re-errection of poles	The respondents are directed to rectify the low voltage problem/other works in the Madhira Town by erecting additional DTRs wherever necessity under improvement works on war footing basis. The Divisional Engineer/Operation/Sathupally is directed to accord	,	Work is under progress
21	113/2013 26.06.13	Sri Sk.Jabbar Electrical Pole No.WRZO/A/21, Banjara Colony, Madhira-Mandal, Khammam-Dist. SC.No.1817, Cat-I	Excess Bill	The respondents have been resolved the grievance of the complainant in connection with excess billed due to meter was defective as per the meter test report. Hence, an amount of Rs. 3,503/- is withdrawn vide JE.No. 22 of 7/13 and the complainant has agre	Resolved	
22	122/2013 17.07.13	Smt P.Rathna Kumari The Prinicipal (FAC), ADTWR Jr. College (Gr.), Ankampalem-Village, Dammapeta-Mandal, Khammam-Dist. SC.No.637, Cat-I.	Abnormal reading	The respondents have been resolved the grievance of complainant in connection with excess billed due to mater was defective as per the report of Assistant Engineer/ LT Meters/ Khammam. Hence, an amount of Rs.16595/- has been withdrawn vide JE No.31 of06/2	Resolved	