

**DETAILS OF THE COMPLIANCE WITH THE ORDERS ISSUED BY THE CGRF IN FAVOUR OF THE CONSUMERS FOR THE YEAR (2013-2014)**

Sl. No.	C.G. No. / Date	Name & Address of the Complainant/S.C. No.	Issue/Nature of Case	Verdict of CGRF (Subject)	Compliance status	Reasons for delay in compliance if any
1	148/2012 12.12.12	Sri. N. Rajenedra Prasad Supervisor Indus Towers, H. No. 3-1-141, Bestawarpet, Nirmal-Village & Mandal, Adilabad-Dist. S.C. No. General	Intimation of arrears if any available against Indus Towers.	The respondents have redressed the grievance of the complainant amicably and solved the problem whatever raised in issuing of CC bills against Indus Towers as per the petition lodged by the complainant at Consumer Grievances Redressal Forum. The complainant	Resolved	
2	157/2012 12.12.12	Sri. Wahed Khan M/s. Star Function Hall H. No. 13/2/1, Vishwanathpet-Village, Nirmal-Mandal, Adilabad-Dist. S.C. No. 22672, Cat-II	Billing Dispute	The complainant is advised to pay the CC charges as per the bills received from respondents. The respondents are directed to issue CC bills regularly and check once again meter reading and confirm the same.	Resolved	
3	227/2012 28.12.12	Sri J.Kishor Vyas H.No.18-460/2, Innai Colony, Mancherial, Adilabad-Dist. SC.No.1901-08755, Cat-I	Excess Bill	The respondents are directed to withdraw whatever shortfall levied against Sc. No. 1901-08755 of Sri Jugal Devia Vyas, Cat-I at Mancherial Town for the period from 08/2010 to 10/2010. The Superintending Engineer/Operation/Adilabad is directed to take action	Resolved	

4	274/2013 19.01.13	Sri Taj Mahammad S/o. Md.Ankus, LOC NO.6/1/1, Nowgom Basthi, Sirpurkhagaz Nagar, Adilabad-Dist. SC.No.13390, Cat-I	Excess Bill	Due to non submission of reports by the respondents on the contents made by the complainant in his petition lodged at Consumer Grievances Redressal Forum, the Forum has come to a conclusion that whatever grievance raised by the complainant in his petition	Resolved	Implementa tion report received vide LR.No.AAO/ ERO/SKZR/ JAO/D.No.3 62/13, Dt.28.09.20 13.
5	275/2013 19.01.13	Sri T.Rama Krishna S/o.T.Pentaiah Ramnagar Colony, Wankidi, Adilabad-Dist.-504295. SC.No.394, Cat-I	Excess Bill	Due to non submission of reports by the respondents on the contents made by the complainant in his petition lodged at Consumer Grievances Redressal Forum, the Forum has come to a conclusion that whatever grievance raised by the complainant in his petition	Resolved	Implementa tion report received vide LR.No.AAO/ ERO/SKZR/ JAO/D.No.3 62/13, Dt.28.09.20 13.
6	277/2013 19.01.13	Sri Sk.Dasthagiri Chedwai, Bus Stand Area, Dahegaon-Mandal, Adilabad-Dist. General	Stringing the electrical wires over the house	Due to non submission of reports by the respondents on the contents made by the complainant in his petition lodged at Consumer Grievances Redressal Forum, the Forum has come to a conclusion that whatever grievance raised by the complainant in his petition	Resolved	
7	337/2013 01.03.13	Sri G.Vinod (Managing Director) M/s.GMR Spintex Private Limited, Office, D.No.4-2-198/2/10, GMR Towers, Cinema Road, Adilabad-Dist.-504001. SC.No.ADB-247, HT	Requesting relief from the deliberate penal charges	The respondents have allowed the M/s. GMR Spintex Pvt. Ltd., as continuous industry with effect from 09.10.2012 taking into consideration of the date of receipt of application from the complainant for allowing his industry as continuous process industry a	Resolved	Approach to Vidyut Ombudsm an Vide Appeal No.69/2013. , Dt.28.10.20 13.

8	339/2013 01.03.13	Sri G.Krishna Murthy Dy.General Managerr(GM), O/o.GM Telecom BSNL, h.nO.8-1-1/8, Opp:Colletorate, Adilabad-Dist.-504001. General	Exemption of BSNL from R&C measures	The respondents are directed that all the HT services pertaining to cellular services of BSNL where supply being utilized for the purpose of transmitting cellular telephonic signals as telegraph covered under the Indian Telegraph Act 1885 are exempted fro	Resolved	
9	08/2013 06.04.13	Sri A.Naga Raju M/s Ambica Sai Para Boiled Rice Mill, H.No.6-352, Station Road, Mancherial - Village & Mandal, Adilabad-Dist.-504302. SC.No.558, Cat-III(B)	Category Change	The respondents are directed to release the additional load of 51 HP immediately and CC bills shall be revised under HT Category instead of LT Cat and if any excess billed shall be withdrawn. CC bills already paid in excess shall be adjusted in future CC	Resolved	
10	19/2013 22.04.13	Sri G.Malla Goud S/o. Lacha Goud, H.No.3-42, Shivvaram-Village, Jaipur-Mandal, Adilabad-Dist. SC.NO.176, Cat-I	Excess Bill	The complainant is requested to prefer as appeal against the case booked and final assessment issued against the SC.No.176 Category-I to II in connection with un-authorized utilize of electricity in terms of section 126 of Electricity Act'2003 with the Su	Resolved	
11	21/2013 08.05.13	M/s. Nirmite Tele Infra Pvt. Ltd., Plot.No.494, Subash Nagar, IDA Jeedimetla, Hyderabad. General	Installation of transformer	The grievance of complainant has been resolved by erection of 16 KVA DTR at sites of premises of consumer under semi turnkey basis. With the above directions the CG.No.21/2013-14 is disposed off.	Resolved	
12	119/2013 09.07.13	Sri D.Prakash M/s. The Bharat Cotton Corporation, H.No.1-4-157/1, Adarsha Nagar, Nirmal-Mandal, Adilabad-Dist. SC.No.100626, HT	Billing Dispute	The respondents are directed to release the HT service according to the proposals submitted by the Divisional Engineer/Operation/Nirmal. The CC bills shall be issued to the complainant under HT Cat-I as per the rules in force from the date of release of H	Resolved	

13	144/2013 05.09.13	Sri B.Madhu S/o. Mariba, H.No.4-3-1/10/D8/6NA, Bhainsa, Adilabad-Dist. SC.No.62622-08919, Cat-I	With draw the Excess Bill	The respondents are directed to effect the Service No.8919, Cat-I under the scheme of SC/ST beneficiary. The complainant is consuming 50 units and below, hence the CC charges arrears shall be adjusted under this scheme only. With the above directions the	Resolved	
----	----------------------	--	---------------------------	--	----------	--