

DETAILS OF THE COMPLIANCE WITH THE ORDERS ISSUED BY THE CGRF IN FAVOUR OF THE CONSUMERS FOR THE YEAR (2012-2013)

Sl. No.	C.G. No. / Date	Name & Address of the Complainant/S.C. No.	Issue/Nature of Case	Verdict of CGRF (Subject)	Compliance status	Reasons for delay in compliance if any
1	12/2012 07.07.12	Sri. T. Lakshadri H. No. 6-1-411, V.D.O's Colony, Khammam-Dist. Pin Code No. 507002. S.C. No. 5981, Cat-I	Back Billing Case	The complainant is requested to pay the balance amount as per the revised C.C. bill issued by the respondents after withdrawal of an amount of Rs. 4,272/- vide J.E. No. 44 of 07/2012. The respondents are directed to take precautionary measures before issuing the C.C. bills to the consumers duly comparing with earlier units consumed by the consumers for which C.C. bills already issued to them, if any discrepancies like in this case shall be pointed out during that month itself so that the problem of continuously issuing of wrong C.C. bill shall be avoided immediately. Further the respondents are directed to impose 5% of penalty to the billing agency duly recovering same from the bills if any pending on hand for payment to him for the discrepancies happened in this case in issuing of the C.C. bills by the meter reader to the complainant.	Resolved	
2	40/2012 26.07.12	Sri. Nagi Reddy H. No. 5-2-123/A, Santhi Nagar, Khammam-Town-4, Khammam-Dist. S.C. Nos. 33104, 33100, 7056, 7057, 28478, 3233, 11619, 11620 ,5469, 9117, 9160 & 1037, Cat-I	Transfer of electricity lines lying over the building.	The respondents are directed to redress the grievances of the complainant as mentioned in his petition in connection with clearing the grown trees under the electricity lines already laid down at MH 15 to MH 16. And also to see that to avoid the electric shock by inspecting the premises of services. The complainant is also requested to co-operate with the respondents in redressal of his two number grievances as submitted by him in his petition. Further the respondents are directed to submit the implementation report duly redressing the two number of consumer grievances as promised in their reports dated. 27.07.2012 as the stipulated period up to which they are going to be redressed the grievances of the complainant is also completed by 11.08.2012 according to their report. The implementation report in this case shall be submitted by the respondents within 15 days from the date of receipt of these orders without fail.	Resolved	

3	41/2012 26.07.12	Sri. D. Narayana Singh H. No. 4-70/10, Manchukonda-Village, Khammam-Urban & Dist. S.C. No. 30106-00556, Cat-I	Fluctuations in the meter reading recording.	The respondents have redressed the grievance of consumer amicably duly withdrawing an amount of Rs. 2,858/- from the total C.C. bill issued against this S.C. No. 30106-00556. The balance amount after withdrawal of the above said amount an amount of Rs. 3,503/- is to be paid by the complainant. The complainant is also requested to pay an amount of Rs. 3,503/- as per the rectification made by the respondents against his service connection for settlement of this case. Further, the respondents are directed to recover the amount whatever liable from the PAA in this case duly following the departmental rules in vogue for issuing the C.C. bills with less consumption and suppressed 1169 units duly colluded with consumer by the spot biller without issuing proper C.C. bills for the actual consumed units by the complainant. However, the responsibility lies upon the respondents only for consumption suppressed by the Spot Biller.	Resolved	
4	42/2012 26.07.12	Sri. Gadam Ramulu H. No. 11-7-78, Near Revathi Theatre, Khammam-Town-2, Khammam-Dist. S.C. No. 02112-12080, Cat-I	Change of meter	Taking into consideration of the reports submitted by the respondents, the Forum has come to a conclusion that there is no grievance of the complainant pending with the respondents to resolve the same as per the petition lodged by the complainant at Consumer Grievances Redressal Forum. However, the respondents are hereby directed if the complainant is not satisfied with the written submission made by you, in this regard, they may conduct the meter testing of the S.C. No. 02112-12080. The necessary charges for conducting the meter test shall be collected from the complainant as per the rules in vogue and furnish the test results duly explaining him the working condition of the meter whether it is functioning properly or not. Further the respondents are directed to submit the implementation report if meter test is going to be conducted in this regard as per the request if any made by the complainant opposing the written submission already made by them to the Forum thereafter within 15 days without fail.	Resolved	
5	43/2012 26.07.12	Sri. Dharmasothu Rama Rao H. No. 4-70/1, Manchukonda-Village, Khammam-Urban & Dist. S.C. No. 378, Cat-I	Testing of meter due to not working properly.	The respondents have redressed the grievance of the complainant amicably and replaced the stuck-up meter with new healthy meter to the S.C. No. 00378 of Manchukonda on 28.07.12 i.e., after lodging the petition on 26.07.12 by the complainant immediately without any delay. In view of the redressal of the complainant grievance as above, without going in detailed this case is hereby closed.	Resolved	

6	44/2012 26.07.12	Sri. D. Seetha Ramulu Bikya Thanda-Village, Singareni-Mandal, Khammam-Dist. S.C. No. 16551-00042, Cat-I	Billing dispute	The respondents have redressed the grievance of complainant amicably by withdrawing an amount of Rs. 9,354/- from the total amount of abnormal C.C. bill issued for an amount of Rs. 13,371/- to the complainant. The balance of Rs. 4,017/- is to be paid by the complainant immediately as per the rectification done by the respondents. The complainant is also requested to pay the balance amount of Rs. 4,017/- as per the rectification done for the already issued C.C. bill to the complainant by the respondents immediately for settlement of this case. Further, the respondents are directed to take stringent action against the Spot Billing Agency informing that the amount withdrawn from the consumer @ Rs. 9,354/- shall be recovered as a penalty for issuing the wrong bills/issuing C.C. bills for the suppressed units by the spot billers duly colluding with the consumers.	Resolved	
7	45/2012 26.07.12	Sri. G. Devaiah H. No. 8-2-366, U.P.H. Colony, Khanapuram-Haveli, Khammam-Urban & Dist. S.C. No. 15082, Cat-I.	Name change	Keeping in view of the Clause 8.4 of General Terms and Conditions of Supply as narrated at analysis of the case, the respondents are directed to collect any documentary evidences in relation to the purchase of the property by the complainant legally whether they are genuine for effecting the name change in respect of complainant if any feasibility is there for effecting the same to redress the grievance of the complainant amicably. The complainant is also requested to take advice of the respondents for producing the related documents in this regard according to the feasibility if any available to resolve the grievance of the complainant by the respondents.		Name change application not received so far from the consumer.
8	46/2012 26.07.12	Sri. R. Venkateshwara Swmay H. No. 7-3-451, Khanapuram Haveli Vijayanagar Colony By Pass Road, Khammam-Dist. S.C. No. 62534, 64935 & 47974, Cat-I	Low voltage problem	Based on the written submission of Assistant Divisional Engineer/ Operation/ Khammam the Forum is came to the conclusion that, the respondents have redressed the grievance of the complainant amicably erecting additional DTR (100)KV to overcome the problem of voltage fluctuations at Vijaynagar Colony at Bye Pass Road as per the request made by the complainant in his petition lodged at Consumer Grievances Redressal Forum. Keeping in view of the above position, this case is hereby closed without going in detailed as the consumer grievance was redressed by the respondents within the time.	Resolved	

9	47/2012 26.07.12	Sri. Y. Veerabhadra Chary Karepally-Village, Singareni-Mandal, Khammam-Dist. S.C. No. 16500-00135, Cat-I	Billing dispute	The respondents have redressed the grievance of complainant amicably by withdrawing an amount of Rs. 16,703/- from the total amount of abnormal C.C. bill issued for an amount of Rs. 23,082/- to the complainant. The balance of Rs. 6,380/- is to be paid by the complainant immediately as per the rectification done by the respondents. The complainant is also requested to pay the balance amount of Rs. 6,380/- as per the rectification done for the already issued C.C. bill to the complainant by the respondents immediately for settlement of this case. Further the respondents are directed to take stringent action against the Spot Billing Agency informing that the amount withdrawn from the consumer @ Rs. 16,703/- shall be recovered as a penalty for issuing the wrong bills/issuing C.C. bills for the suppressed units by the spot billers duly colluding with the consumers.	Resolved	
10	48/2012 26.07.12	Sri. B. Mangthi H. No. 4-32, Manchukonda-Village, Khammam-Dist. S.C. No. 301306-01074, Cat-I	Billing dispute	Based on the written submission of Assistant Accounts Officer/ERO/ Khammam, the Forum has come to the conclusion that, the respondents have redressed the grievance of consumer amicably duly withdrawing an amount of Rs. 7,828/- from the total C.C. bill issued against this S.C. No. 30106-01074. The balance amount after withdrawal of the above said amount an amount of Rs. 5,557/- is to be paid by the complainant. The complainant is also requested to pay an amount of Rs. 5,557/- as per the rectification made by the respondents against his service connection for settlement of this case. Further, the respondents are directed to recover the amount whatever liable from the PAA in this case duly following the departmental rules in vogue for issuing the C.C. bills with less consumption and suppressed 2130 units duly colluded with consumer by the spot biller without issuing proper C.C. bills for the actual consumed units by the complainant.	Resolved	
11	49/2012 26.07.12	Sri. J. Laxmi Rao R/o. Surya Thanda, H/o. Renkya Thanda, Khammam-Urban & Dist.	Transfer of electricity lines.	The respondents are directed to take up the work at the premises of between Budidhampadu to Putan Thanda as per the contention of the complainant lodged the petition at Forum. Soon after the estimate approved by the Divisional Engineer/Operation/Khammam under T&D as per the reports submitted by them vide letter dated. 27.07.2012. The implementation report after completion of the work, shall be submitted to the Forum without fail.	Resolved	

12	50/2012 26.07.12	Sri. N. Shanker H. No. 4-45/1, Manchukonda-Village, Khammam-Dist. S.C. No. 30106-01226, Cat-I	Billing dispute	The respondents have redressed the grievance of consumer amicably duly withdrawing an amount of Rs. 3,181/- from the total C.C. bill issued against this S.C. No. 30106-01226. The balance amount after withdrawal of the above said amount an amount of Rs. 4,098/- is to be paid by the complainant. The complainant is also requested to pay an amount of Rs. 4,098/- as per the rectification made by the respondents against his service connection for settlement of this case. Further, the respondents are directed to recover the amount whatever liable from the PAA in this case duly following the departmental rules in vogue for issuing the C.C. bills with less consumption and suppressed 1493 units duly colluded with consumer by the spot biller without issuing proper C.C. bills for the actual consumed units by the complainant.	Resolved	
13	51/2012 26.07.12	Sri. S.K. Saleem H. No. 7-2-137, Sutharavari Veedhi, Khammam-Dist. Pin Code No. 507001 S.C. No. 34560, Cat-I	Change of electricity meter.	Taking into consideration of the reports submitted by the respondents, the Forum has come to conclusion that the respondents have redressed the consumer grievance amicably and changed the stuck up meter with healthy meter for the S.C. No. 34560 in Suthari Veedhi, Zone-18 of Khammam-Town-IV Section as per the complainant request made and lodged a petition at Consumer Grievances Redressal Forum. But the respondents have not submitted the date of change of stuck meter in the reports submitted to the Forum. Keeping in view of the above petition and redressal of consumer grievance amicably, without going in detailed, this case is hereby closed.	Resolved	
14	53/2012 26.07.12	Sri. Y.V.R.S. Lakshmi H. No. 4-2-27/3, Near Century Hi-Profile School, Sri Nagar Colony, Rotary Nagar, Khammam-Dist. S.C. No. 4902 & 6469, Cat-I	Low voltage problem	The respondents are directed to execute the work in connection with conversion of line from single phase to three phase, soon after approval received from the Divisional Engineer/Operation/Khammam as per the estimate prepared by them as furnished in the report dated. 27.07.12 submitted to the Forum. Further the respondents are directed to submit the implementation report after redressal of the consumer grievance as per the petition made by her to the Forum without fail.	Resolved	

15	54/2012 26.07.12	Sri. S.K. Haimohamed Pasha H. No. 5-51, Karepally-Village, Singareni-Mandal, Khammam-Dist. S.C. No. 16500-00208, Cat-I	Billing dispute	The respondents have redressed the grievance of complainant amicably by withdrawing an amount of Rs. 1,373/- from the total amount of abnormal C.C. bill issued for an amount of Rs. 5,659/- to the complainant. The balance of Rs. 4,287/- is to be paid by the complainant immediately as per the rectification done by the respondents. The complainant is also requested to pay the balance amount of Rs. 4,287/- as per the rectification done for the already issued C.C. bill to the complainant by the respondents immediately for settlement of this case. Further the respondents are directed to take stringent action against the Spot Billing Agency informing that the amount withdrawn from the consumer @ Rs. 1,373/- shall be recovered as a penalty for issuing the wrong bills/issuing C.C. bills for the suppressed units by the spot billers duly colluding with the consumers.	Resolved	
16	55/2012 26.07.12	Smt. Halvath Jija W/o. H. Seethalu, H. No. 5-5-245/C, Parshi Bandham, Khammam-Dist.	Name change	The respondents have redressed the grievance of the complainant consuming a period of more than one year according to the contents as furnished by the complainant in her petition in connection with effecting the name change against her S.C. No. 2118-56538. The respondents are liable to pay the compensation as per the Standards of Performance norms specified in Schedule-II of regulation No. 7 of 2004 i.e., is Rs. 50/- for each day of default to the complainant. The Superintending Engineer/Operation/Khammam is hereby directed that a suitable action should be initiated immediately on erring officer in this regard as per the guidelines issued by the licensee and see that the payment of compensation Rs. 2000/- will be made to the complainant within 90 days from the date of receipt of order. The compensation amount Rs. 2000/- awarded shall be adjusted to the service of complainant in his future C.C. charges.	Not received	CGRF Orders Implemented. The compensation amount recovered vide PR. No. 197441195605, Dt. 23.11.2013.
17	56/2012 26.07.12	Sri. Y. Ramesh Mangala Gudem, Pallegudem-Section, Khammam-Rural & Dist. S.C. No. 401-400, Cat-I	Insulator broken power interruption	Based on the written submission of Assistant Accounts Officer/ERO/ Khammam, the Forum is came to the conclusion that, the respondents have redressed the grievance of the complainant amicably by changing the damaged insulator on 27.07.12 on LT line at Mangaligudem. Hence without going in detailed, the case is hereby closed.	Resolved	

18	57/2012 26.07.12	Sri. S.K. Meera S/o. Sodhu Saheb, Karepally-Mandal, Khammam-Dist. S.C. No. 1097 & 1130, Cat-I	Billing dispute	Taking into consideration of the reports submitted by the respondents, the Forum has come to a conclusion that the complainant has to pay an amount of Rs. 2000/- against each service connection towards development charges in view of the enhanced load against these service connections from 240 Watts load to 1 KW. The complainant is requested to pay the development charges against his two number service connections @ Rs. 2000/- each in view of the enhanced load utilizing by him from 240 Watts load to 1 KW as per the demand raised by the respondents along with arrears if any pending against these S.C. Nos. 16500-1097 & 16500-1130 immediately. The respondents are also directed to collect the development charges whatever pending against these two number service connections from the complainant along with if any pending arrears outstanding immediately.	Resolved	Implementation report received Vide Lr.No. AAO/ERO/YLD/JAO-II/UDC(T)/D.No.256/11, Dt: 13-09-2012.
19	58/2012 26.07.12	Sri. Y. Sai Krishna H. No. 10-6-145/2, Buruhanpuram, Khammam-Dist. S.C. No. 61669, Cat-I	After replacement of meter high C.C. bill is coming.	Taking into consideration of the reports submitted by the respondents, the Forum has come to a conclusion that there is no grievance of the complainant pending with the respondents to resolve the same as per the petition lodged by the complainant at Consumer Grievances Redressal Forum. However, the respondents are hereby directed if the complainant is not satisfied with the written submission made by you, in this regard, they may conduct the meter testing of the S.C. No. 02118-61669. The necessary charges for conducting the meter test shall be collected from the complainant as per the rules in vogue and furnish the test results duly explaining him the working condition of the meter whether it is functioning properly or not. Further the respondents are directed to submit the implementation report if meter test is going to be conducted in this regard as per the request if any made by the complainant opposing the written submission already made by them to the Forum thereafter within 15 days without fail.		Consumer not represented for testing his meter.
20	59/2012 26.07.12	Sri. N. Bhasker Rao Secretary Sri Sai Enclave Welfare Society, Mamatha Medical College Road, Police Housing Colony, Rotary Nagar, Tekulapally-Sub Station, Khammam-Dist. Pin Code No. 507002. S.C. No. 30216-05148, Cat-I	Meter reading timely not taking due to which high C.C. bills are issuing to them.	Taking into consideration of the reports submitted by the respondents, the Forum has come to a conclusion to issue the following directions for implementation without fail. The respondents are directed to take appropriate steps for recording the meter reading of the every consumer services within 30 days for serving the actual/ correct CC bills for the consumed units of the consumers without deviating whatever the procedures adopted in this aspect. So that the disputes in issuing CC bills to the consumers shall be avoided to the maximum extent without giving any scope to the consumers to lodge petitions on such a simple issues and facing much inconvenience by them. The request of the complainant exceeding the payment limit in cash (for the payment of CC bills) shall be considered if any possibility is there.	Resolved	

21	39/2012 24.07.12	Sri. T. Murali Krishna H. No. 5-9-17, Nehru Nagar, Yellandu-Village & Mandal, Khammam-Dist. Pin Code No. 507123. S.C. No. 1192, General	Sanction of new meter service connection	The Forum duly taking into knowledge of the written submissions of the respondents passes the following order. The respondents are here by directed to collect the minimum charges for four months from the date of disconnection and amount outstanding as on the date of disconnection together with interest as per the rules in vogue. If the complainant i.e., Sri. T. Murali Krishna pays the amount to be arrived by the respondents, the S.C. No. 1192 agreement may be terminated and the respondents are directed to release the new services by observing all departmental rules i.e., documents should be in the name of Sri. T. Murali Krishna. The Superintending Engineer/ Operation/ Khammam is directed to initiate necessary action against the concerned staff/officers who were involved in removal of the meter and again not fixed the meter in the premises of service even after payment received from the consumer along with reconnection fees.	Resolved	
22	52/2012 26.07.12	Smt. P. Vijaya Laxmi Proprietor M/s. Sri Vijaya Modern Rice & Flour Mill, Peddathanda-Village, Khammam-Rural & Mandal, Khammam-Dist. Pin Code No. 507003. S.C. No. 239, Cat-III (A)	To pay the interest on security deposit.	The Forum duly taking into knowledge of the written submissions of the respondents passes the following order. The respondents are directed to refund the security deposit after making adjustments for the amounts outstanding from the complainant and interest shall be given on the balance security deposit from 6/2004 onwards. The Superintending Engineer/Operation/Khammam is herewith directed that a suitable action should be initiated immediately on erring officers in getting badly delayed for dismantle the service as per the request of complainant.	Resolved	
23	60/2012 26.07.12	Sri. J. Jum Lal S/o. T. Lakshamma, Babuji Thanda, Manchukonda-Section, Khammam-Dist. S.C. No. 70, Cat-I	Erection of four number of poles.	Due to non submission of reports by the respondents on the contents made by the complainant in his petition lodged at Consumer Grievances Redressal Forum, the Forum has come to a conclusion that whatever grievances raised by the complainant in his petition is found to be genuine in the absence of non receipt of reports from the respondents. The respondents are directed to prepare an estimate on the request made by the complainant for erection of four number poles at his agricultural service premises. After accorded sanction from competent authority, necessary action shall be initiated to execute the work immediately as per the rules in force. The Superintending Engineer/ Operation/ Khammam, is directed to initiate necessary action against concerned officer who is responsible for non submission of report based on the petition filed in the Consumer Grievances Redressal Forum.	Resolved	

24	95/2012 04.08.12	Sri. G. Venkateshwara Reddy Proprietor M/s. Sri. Venkateshwara Mini Rice Mill Vangavedu-Village, Madhira-Mandal, Khammam-Dist. S.C. No. 513, Cat-III	Imposing of ACD Charges.	The Forum duly taking into knowledge of the written submissions of the respondents passes the following order The respondents are here by directed to refund whatever amount already paid by the complainant along with interest applicable if any thereon to the complainant. The respondents are also directed to adjust the refundable amount to the services existing pertains to complainant against future C.C. bills. iii. The Superintending Engineer/Operation/ Khammam is directed to conduct department enquiry against concerned Assistant Engineer on the allegations leveled against him and also necessary action to be initiated against concerned staff/officer of the ERO/Madhira for non rectifying the factitious consumption taken in raising of ACD and issued notice to the complainant.	Resolved	Implementation report received Vide Lr.No. AAO/ERO/MDR/NS/D.No.544/12, Dt.30.10.12.
25	238/2013 03.01.13	Sri. G. Venkateshwara Reddy M/s. Sri. Venkateshwara Mini Rice Mill Buchireddypalem-Village, Yerrupalem-Mandal, Khammam-Dist. S.C. No. 1813-00390, Cat-III	Requesting for new meter inplace of burnt meter	The respondent (Assistant Engineer/Operation/Yerrupalem) is herewith WARNED for not to repeat such lapse in future. It is clear cut deficiency of service which attracts suitable action against erring officer. The Grievance of complainant is resolved duly fixing new meter in place of defective meter which was burnt out and excess billed amount and also withdrawn. It is the duty of respondents for replacement of defective meter as per the Standards of Performance. If failed to implement the same, they will be penalized in shape of compensation payable to the consumer.	Resolved	
26	239/2013 03.01.13	Sri. G. Venkateshwara Reddy & Others Rajuladevipadu-Village, Yerrupalem-Mandal, Khammam-Dist. S.C. No. 6314-114,352,252, Cat-V	Asking money for bills disperment	The Superintending Engineer/Operation/Khammam is directed to conduct enquiry on the allegations leveled by the complainant and take disciplinary action against concerned staff if found any irregularities/lapse.	Resolved	

27	265/2013 16.01.13	Sri V.Jakaraiah H.No.3-2-79, Vidya Nagar Colony, Kothagudem, Khammam-Dist. General.	Requesting for remove the transformer and sanction of 3-Ph power supply	The respondents have taken appropriate steps for redressal of grievance of the complainant amicably in connection with providing three phase supply. Accordingly, the conversion of LT Three Phase 2 W/Line to three phase 5 W/Line is under progress under RAPDRP Scheme in Kothagudem-Town and will be completed shortly and the said problem will be solved. The other side portion of the petition lodged by the complainant in connection with shifting of 100 KVA DTR from the existing place to other place whatever amount involved @ Rs. 40,000/- towards shifting charges shall be paid by the complainant as informed by the respondents as per the departmental rules in vogue. The complainant is requested to come forward and give consent letter to the respondents for payment of shifting charges to shift the 100 KVA DTR from the existing place along with "No Objection" letter so that the respondents can resolve the grievance of complainant without fail duly following the departmental rules in vogue. The respondents are directed to take up the work in connection with shifting the 100 KVA DTR if the complainant come forward to pay the shifting charges @ Rs. 40,000/- as informed by them and report	Resolved	
28	266/2013 16.01.13	Sri K.Narayana Rao TDP-Secretary, Palvoncha, Khammam-Dist. General.	Requesting for new transformer	Taking into consideration of the reports submitted by the respondents, the Forum is came to a conclusion that the respondents have initiated necessary action to redress the grievance of the complainants the over load DTR improvements are sanctioned in RAPDRP Scheme and the improvement transformer at Rahul Gandhi Nagar is also covered in this Scheme.	Resolved	Implementation report received vide LR.NO.AAE/OP/PVC(T)/F.No. /D.No.300/13, Dt.18.10.2013.
29	268/2013 16.01.13	Sri P.Venkat Subba Rao H.No.3-1-228, Vidya Nagar Colony, Kothagudem-Post, Khammam-Dist. General.	Sanction of meter & Name change of existing meter	The respondents have redressed the grievance of the complainant amicably released the two number service connection as per the application made by the complainant and produced the docsments in conneciton with change of ownership on his name from his father name such as house receipt, no objection certificate issued by the Tahasildhar, Kothagudem. Keeping in view of the above, and on redressal of the greivance of the complainant without going in detail, this case is here by closed.	Resolved	
30	270/2013 16.01.13	Sri K.Dharma, Ex-Surpanch Grama Panchayat Karyadarshi, Sujatha Nagar-Village, Kothagudem-Mandal, Khammam-Dist. General	Requesting for power supply	The complainant and others are requested to take necessary steps/ come forward to pay the estimated cost of Rs. 1,87,703/- arrived by the respondents to electricity the Nayakulagudem Colony of Nayakulagudem (Village) in Sujathanagar Gramapanchayathi to redress the grievance of them amicably by the respondents. The respondents are directed to take up the work as per the estimation prepared by them soon after payment arranged by the complainant and others to redress their grievance amicably for electrification of Nayakulagudem Colony of Nayakulagudem (Village) in Sujathanagar Gramapanchayathi.	Resolved	

31	27/2013 16.01.13	Sri M.V.V.Satyanarayana Murthy Rahul Gandhi Nagar, H.No.32-2-10/1, New Palvoncha, Palvoncha - Village & Mandal, Khammam-Dist. General	Low voltage problem	Taking into consideration of the reports submitted by the respondents, the Forum is came to a conclusion that the respondents have initiated necessary action to redress the grievance of the complainants the over load DTR improvements are sanctioned in RAPDRP Scheme and the improvement transformer at Rahul Gandhi Nagar is also covered in this Scheme. Soon after completion of the above work by erecting additional DTR to redress the grievance of the complainant amicably a detailed compliance report into the subject matter shall be submitted to the Forum within 30 days from the date of receipt of this order without fail.	Resolved	Implementation report received vide LR.NO.AAE/OP/PVC(T)/F.No. /D.No.301/13, Dt.18.10.2013.
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