

**NORTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED
WARANGAL**

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

Forum for Redressal of Consumer Grievances TSNPDCL has been established as per Sub- Section (5) of Section 42 read with clause (r) and (s) of Sub-Section (2) of Section 181 of the Electricity Act 2003 and functioning of Forum as per the provisions of

1. Electricity Act-2003
2. Regulations of TSERC
3. General Terms and Conditions of Supply of the Licensee approved by the TSERC.
4. Tariff Order approved by the TSERC.

Presently there is one Forum functioning in the TSNPDCL jurisdiction catering to the consumers of five districts. The CGRF has been established since 05.01.2005 and catering to the consumers of Warangal, Karimnagar, Khammam, Nizamabad and Adilabad Districts and functioning in the following address:

**H.No.2-5-31/2,
Corporate Office,
Vidyuth Bhavan,
TSNPDCL,
Nakkalagutta,
Hanamkonda,
Warangal.
Pincode – 506001.**