



CONSUMER GRIEVANCES REDRESSAL FORUM-I
TSNPDCL : : WARANGAL.

Office: H. No. 2-5-58, Opp: Head Post Office, Nakkalagutta, Hanamkonda,
Warangal-Dist., Pin Code No. 506001. Office Ph.No : 0870-2461551

29th day of October, 2018.

PRESENT : Sri. K. Krishnaiah : Chairperson : 9440811299
Sri. R. Charan Das : Member (Finance) : 9491307004
Sri. K. Eshwaraiah : Member(Technical) : 8333923840
Sri. E. Ganapathi Reddy : 4th Member : 9440225427

C.G. No. 257/2018 of Khammam Circle

BETWEEN

Sri M.Naga Malleshwar Rao
Nayakulagudem– Village,
Sujathanagar– Mandal,
Kothagudem, Khammam-Dist.
Cell No.9703901689.

Complainant

AND

1. Assistant Engineer/Operation/Sujathanagar– 7901678192.
2. Assistant Divisional Engineer/Op/Kothagudem-9440811538.
3. Divisional Engineer/Operation/Kothagudem –9440908204. } RESPONDENTS

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Whereas on 16.08.2018, the above named Complainant filed a complaint against respondents for redressal of his grievance. The gist of the complaint is as follows.

1. Dispute:

i. The complainant Sri M.Naga Malleshwar Rao approached to the Forum on 16.08.18 during the local court conducted at Sujathanagar and requested to provide (12) Nos. middle poles at Nayakulagudem for rectification of loose lines.

2. The matter has been registered as CG.No.257/2018 under Clause 5 (7) of TSERC Regulation 3 of 2015 read with Section 42(5) of Electricity Act 2003, A notice has been served on the concerned respondents.

3. Cause of Complaint: "Provide (12) Nos. middle poles".

4. Reports submitted before the Forum:

"None of the reports were received from the respondents by the Forum".

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5. Findings of forum:

- i. The respondents have acted on the grievance and prepared an estimate for providing of (12) Nos. middle poles at Nayakulagudem and submitted to the higher officers for sanction.
- ii. The estimate was sanctioned and the respondents have taken work order and completed the work of erection of (12) Nos. middle poles at Nayakulagadem for rectification of loose lines.
- iii. Over the phone conversation with the complainant on 24.10.2018 and the same was confirmed to the Forum and he is satisfied by the work of the respondents.

6. ORDER:

After careful consideration of the phone conversation with the respondents and complainant the Forum is passed the following order:

- i. The grievance of the complainant is resolved by the respondents duly erection of (12) Nos. middle poles at Nayakulagudem for rectification of loose lines.
- ii. With the above order the CG.No.257/2018 is hereby CLOSED.

7. Reasons for delay :-

There is a delay of (30) days in deciding the petition. The reason for delay is non-receipt of reports from respondents in time.

Signed on 29th day of October, 2018.

Sd/-
K.ESHWARAI AH
MEMBER(TECHNICAL)

Sd/-
R. CHARAN DAS
MEMBER(FINANCE)

Sd/-
K.KRISHNAIAH
CHAIRPERSON

Proc.No. CP/M(Tech)/M(Fin)/CGRF-I/NPDCL/WGL/CG.No.257/18.Dt.29.10.18.

Copy to :-

The Superintending Engineer/Operation/Khammam.

The Chief General Manager/Operation/NPDCL/Warangal.

The General Manager (IT)/Corporate Office/NPDCL/Warangal.

(He is requested to place the order in the Company's Website).

Sri E.Ganapathi Reddy(4th member, CGRF-I/ TSNPDCL),

H.No.2-97, Nandiwada(V), Tadwai(M), Kamareddy-Dist.

Pin Code No. 503120.

The Stock file.

//FORWARDED BY ORDER//

Assistant Engineer
Consumer Grievances Redressal Forum-I