



**Northern Power Distribution Company of
Telangana Limited**
RETROSPECTIVE SURVEY QUESTIONNAIRE

1. Are you aware that it has been mandated that application for electrical connection can only be made online

Yes No

2. Were you happy with the overall quality of the system

Yes No

3. Were you able to find the required information related to procedures, documents checklist, fees or charges applicable for availing the service on the website

Yes No

4. Are you aware of the timelines within which the department has to fulfill this service

Yes No

5. Were you given the final approval within the stipulated timelines

Yes No

6. Were you able to track the status of your application through the website

Yes No

7. Were you asked for any offline information or documents for application processing

Yes No

8. Did you make the payment for the electricity connection online

Yes No

9. Are you aware that application for electrical connection requires only two documents i.e. proof of ownership/occupancy and authorization document (in case of firm/company)

Yes No

10. Were the fixed cost estimate based on load (KVA/KW) required for obtaining electricity connection generated online for you

Yes No

11. Are you aware that electricity connection application can be made through the TS-iPASS online single window system

Yes No

12. Are you aware that self-certification /third party certification is sufficient for electrical inspectorate certificate for electrical installation (below 650V)

Yes No

* Name

*

Mobile No

Service

No

Save