

## Northern Power Distribution Company of Telangana Limited

### PROSPECTIVE SURVEY QUESTIONNAIRE

**When applicant clicks on the submit button for application the following message and survey form will pop out**

Thank you for Submitting your application through our Online Portal. Please spare a few minutes to fill up the Feedback Form. This will help us in improving our services.

1. Was the Overall quality of your experience, using the system Satisfactory: Y / N
2. Was the information related to procedures, documents and fees available on Website: Y/N
3. Are you aware of the Timelines within which the department has to fulfill this service: Y/N
4. Are you aware that application for electrical connection requires only two documents i.e. proof of ownership/occupancy and authorization document (in case of firm/company): Y/N
5. Was there any difficulty in filling an Online Application: Y/N

If Yes, Please explain in below box

**When applicant downloads final approval the following message and survey will pop out**

Thank you for availing our services through our Online Portal. Please spare a few minutes to fill up the Feedback Form. This will help us in improving our services.

1. Were you able to track your Application Status through Online System: Y/N
2. Were you asked to provide an offline information or documents for processing an application: Y/N
3. Was the fixed cost estimate based on load (KVA/KW) required for obtaining electricity connection generated online: Y/N
4. Were you given the approval within the stipulated timeline: Y/N
5. Are you aware that third party certification is sufficient for electrical inspectorate certificate for electrical installation (below 650V): Y/N