

## TSNPDCL

### Statement 1 - Status of Compliance, Documentation, Confirmation & Uploading

Area	No. of Action Points (13)	Compliance Status
Obtaining Electricity Connection	<b>286</b> Ensure that DisComs uses automated tools to monitor outages in all Industrial areas of State	Complied
	<b>287</b> Ensure that DisComs uses automated tools for service restoration in all Industrial areas of State	Complied
	<b>288</b> Ensure that the regulator publishes monthly or quarterly the data regarding total duration and frequency of outages online in public domain	Complied
	<b>289</b> Ensure that total outage cap is fixed by regulator for a quarter/year	Complied
	<b>290</b> Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle	Complied
	<b>291</b> Reduce the number of documents required for obtaining the electricity connection to only two i.e. proof of ownership/occupancy and authorization document (in case of firm/company)	Complied
	<b>292</b> Allow third party inspection of internal installations and ensure that majority of establishments avail this provision	Complied
	<b>293</b> Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State and ensure these charges (demand note) is generated through the online system	Complied

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Obtaining Electricity Connection	<p style="text-align: center;"><b>294</b></p> <p>Implement a system that allows online application submission, payment and tracking of status without the need for a physical touch point for document submission for new electricity connection and mandate that all applications are submitted online</p>	Complied
	<p style="text-align: center;"><b>295</b></p> <p>Stipulate that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies</p>	Complied
	<p style="text-align: center;"><b>298</b></p> <p>Allow third parties to easily verify the authenticity of electricity connections and respective premise/entity/individual through online system in the public domain</p>	Complied
Utility Charge	<p style="text-align: center;"><b>416</b></p> <p>Publish tariff rates on the portal of discoms for new connection and all types of users</p>	Complied
	<p style="text-align: center;"><b>417</b></p> <p>Design an online system for e-payment of bills on the portal of the discoms</p>	Complied
Access to Information and Transparency Enablers	<p style="text-align: center;"><b>369</b></p> <p>Develop an online system available in public to publish real time status of applications submitted to the departments concerned for obtaining clearances</p>	Complied
	<p style="text-align: center;"><b>370</b></p> <p>Ensure that online system sends automated SMS/e-mail notification to respective Head of the Department with status information on the applications in which clearances are likely to breach the prescribed timelines (e.g. when 90% of prescribed time limit is passed and clearance is still not given to applicant)</p>	Complied