

Compensation paid Consumers under Standards of Performance Regulations for the CY 2015

Sl.No	Service Area	Compensation paid to Consumers in Rs.					
		Warangal	Karimnagar	Khammam	Nizamabad	Adilabad	Total
1	Normal Fuse - off						0
2	Over head Line/Cable breakdowns						0
3	Under ground cable breakdowns						0
4	DTRs failure						0
5	Schedule Outage						0
6	Voltage fluctuations	31200					31200
7	Meter Complaints						0
8	Release of Supply				37100		37100
9	Transfer of ownership and conversion of services						0
10	i) Name Change						0
11	ii) Category Change					3000	3000
12	Consumers bills	1450	1850	3100		500	6900
13	Reconnection of supply following disconnection due to non-payment of bills						0
14	Others	53400	4400		12000	14100	83900
	Total	86050	6250	3100	49100	17600	162100