

Compensation paid Consumers under Standards of Performance Regulations for the CY 2014

Sl.No	Service Area	Compensation paid to Consumers in Rs.					
		Warangal	Karimnagar	Khammam	Nizamabad	Adilabad	Total
1	Normal Fuse - off						0
2	Over head Line/Cable breakdowns						0
3	Under ground cable breakdowns						0
4	DTRs failure						0
5	Schedule Outage						0
6	Voltage fluctuations						0
7	Meter Complaints						0
8	Release of Supply		12000				12000
9	Transfer of ownership and conversion of services						0
10	i) Name Change						0
11	ii) Category Change						0
12	Consumers bills	4350					4350
13	Reconnection of supply following disconnection due to non-payment of bills						0
14	Others	41600	800				42400
	Total	45950	12800	0	0	0	58750