



CONSUMER GREIVANCES REDRESSAL FORUM  
NORTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED

H. No. 2-5-58, Opp: Head Post Office Nakkalagutta, Hanamkonda,  
Warangal-Dist., Pin Code No. 506 001.

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'Forum for Redressal of Consumer Grievances' TSNPDCL was established as per Sub - Section (5) of Section 42 read with clause (r) and (s) of Sub- Section (2) of Section 181 of the Electricity Act 2003 and functioning of Forum as per the provisions of

1. Electricity Act-2003,
2. Regulations of TSERC,
3. General Terms and Conditions of Supply of the Licensee approved by the TSERC,
4. Tariff Order approved by the TSERC.

Presently there is one Forum functioning in the NPDCL jurisdiction catering to the consumers of five districts. The CGRF has been functioning since 05-01-2005 and catering to the consumers of Warangal, Karimnagar, Khammam, Nizamabad and Adilabad Districts with in the following address:

**H.No.2-5-58,  
Opp: Head Post Office,  
Nakkalagutta,  
Hanamkonda,  
Pincode-506001**

**Telephone Nos.**

<b>Land line telephone Nos. –</b>	<b>0870-2461551</b>
<b>Chairperson -</b>	<b>Mobile No. 94408 11299</b>
<b>Member (Accounts) -</b>	<b>Mobile No. 94913 07004</b>
<b>Member Legal –</b>	<b>Mobile No. 94408 14890</b>

**CGRF solves the following grievances**

- i. Delay in attending of normal fuse off, Overhead lines/ Cable Breakdowns, Distribution Transformer failures, interruption in power supply, voltage fluctuations,
- ii. Maintenance of Harmonics.
- iii. Complaints about meters i.e. meters struck up, meter burnt & sluggish and creeping
- iv. Delay in releasing of new services (or) new additional loads (or) erection of new substation to extend the supply
- v. Transfer of ownership
- vi. Change of category and conversion of services.
- vii. Complaints about Consumers bills i.e. wrong meter reading, excess of bill, low consumption, bills not served etc.
- viii. Reconnection of supply which shall be attended as per “Guaranteed Standards of Performance” as per regulation 7 of TSERC.

**For lodging a complaint the consumer should do**

- Before approaching the CGRF for resolving their complaints, consumers are required to file the grievances in concern offices and take acknowledgement and in case they are not resolved, they may approach the CGRF for redressal.

### **Functioning of Consumer Grievances Redressal Forum:**

- The office of the Forum receives the complaint from the consumer and issues acknowledgement immediately.
- On receipt of the complaint, the Forum asks the concerned officer for submitting his reply within 10 days, with a copy to the consumer.
- After the receipt of the reply of the respondent, if the consumer is satisfied, the Forum does not conduct any hearing.
- If not satisfied with the reply of the respondent, the CGRF will conduct the hearing within 30 days.
- With the deposition of complainant, the Forum issues final orders to the complainant within 45 days i.e. from the date of receipt of complaint as per rules and regulations of TSERC.
- Compensation of Rs.100/- per day is adjusted in the consumer's future bills, if any lapse of Dept is seen, as per guaranteed standards of performance of Schedule-I & II.
- The aggrieved complainant can file an appeal to the 'Ombudsman' whose address is given in the final order by CGRF, within 30 days after receipt of final order.

### **CONSUMER GRIEVANCE REDRESSAL FORUM**

- a) The Forum is conducting "Electricity Consumer Courts" in all District Headquarters, Divisional Offices and Sub-Division offices besides conducting hearings in the respective Office every month.
- b) The 'Forum' is consisting of four members including the Chairperson (Technical), Member (Accounts) and Member (Legal) and all are appointed by the Licensee and one co-opted Member, who is familiar with Consumer affairs, nominated by the Hon'ble TSERC from the registered Consumer Organizations.
- c) The 'Forum' is functioning independently and impartially even though it is an 'internal 'Forum' of the Licensee without allowing any scope for 'doubt' and pointing out the mistakes of the officers of the Licensee and settling all grievances concerning electricity.

**d) What are the issues covered in the Regulations?**

The TSERC has formulated some Regulations in the year 2004 and some among them which are related to the 'consumer' are as follows (details can be seen in TSERC web site).

(i). The Regulation 1. covers matters relating to the following:

Establishment and constitution of the Forum.  
Functions of the Forum.  
The Obligation of the Licensee (Electricity supply company).  
Procedure for lodging complaints.  
Procedure followed in the Forum for disposing off complaints.  
Procedure of complaining with Ombudsman . etc.

(ii). Regulation 5 covers matters relating to the following:-

Recovery of Electricity charges from Consumers  
Electricity bills, Intervals, body of the bill, payment procedure, Erroneous/disputed bills,  
Disconnection of service, etc.  
Restoration of supply  
Right of Licensee to enter Consumer premises etc.

(iii). Regulation 6 covers matter relating to following:-

Security deposit, Review, Interest, Refund of Security Deposit etc.

(iv). Regulation 7 covers matters relating to the following:-

Licensee's Standards of performance – Schedule I.  
Compensation to the effected Consumers - Schedule II.  
Overall Standards of performance – Schedule III.

**e) What is the purpose of these Regulations?**

The objective of these regulations is to protect the interests of Electricity consumers and to give them an additional Forum to bring their complaints and grievances before the Forum for quick redressal.

**f) Does it cost the consumer to use this facility?**

No. The consumer need not pay any amount to file complaints in the Forum.

**g) Should the consumer engage an Advocate or Lawyer?**

No. There is no necessity for the consumer to engage the services of advocates or Lawyers. Consumer can appear on his/her own, however a consumer may nominate his/her representative in the Forum.

**h) As per Regulation 1. Sub Section 2(c) of TSERC 2004 the “Complainant” shall include-**

- (i) A Consumer as defined under clause (15) of Section 2 of the Act;
- (ii) An applicant for new connections;
- (iii) Any registered Consumer Society; and
- (iv) Any unregistered association of Consumers where the Consumers have similar interest;

**i) A ‘Consumer’ is defined under clause (15) of Section 2 of the Electricity Act 2003 as “Any person who is supplied with electricity for his own use by a Licensee or the Government or by any other person engaged in the supplying of electricity to the public under this Act or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a Licensee, the government or such person, as the case may be”.**

**j) Can all complaints relating to electricity be filed in the Forum?**

No. There are certain issues on which the Consumer Grievance Redressal Forum cannot entertain complaints from the consumers. The following are excluded from the purview of the Forum.

1. Unauthorized use of electricity as provided under Section 126 of the Electricity Act 2003 (Unauthorized use of Electricity).
2. Offences and penalties as provided under Section 135 to 139 of the Electricity Act 2003 (Theft of Energy).
3. Accident in the distribution supply or use of the electricity as provided under 161 of the Electricity Act (Electrical Accidents).

**k) How many Forums will be established?**

Every Licensee should establish one Consumer Grievance Redressal Forum having jurisdiction for every 3 to 5 revenue districts of its area of supply. In case of NPDCL is having one Consumer forum as above. The Forum shall have sittings at the Head Quarters and /or at any other place in the Licensee area as may be decided by the Forum depending upon the number of grievances and are of operation.

**l) How to get information about the Forum and its working?**

The Licensee shall from time to time give publicity of the constitution and existence of the Forum including in the bills rose for the supply of electricity to the consumers and in such other manner as the Commission may from time to time notify. The names and designation of the Members and the concerned officers of the Forum, address, e-mail, and phone numbers of the Forum shall be displayed at all the offices of the Licensee and shall also be duly publicized, if considered appropriate including on the bills raised on the consumers.

**m) How to lodge complaints in the Forum?**

1. As a first step consumers have to approach the officials of the Licensee and try to get their grievance redressed as per the Complaints handling procedure.

2. If there is no response or in case of inadequate response, consumers can lodge the complaint in the Consumer Grievance Redressal Forum.

The complaint should be in writing in white paper with full details and address of the complainant including land line/cell number and shall enclose any additional information or documents in support of their complaint.

The Forum shall issue due acknowledgement of the receipt of the complaint to the complainant.

**n) What does the Forum do with the complaint?**

The Forum sends a copy of the complaint to the Licensee for its comments. The Licensee should give its comments within 15 days of intimation from the Forum. If no reply is received from the Licensee the forum shall proceed on the basis of the material available on record.

The Forum may pass such Interim Orders on the request of the complainant as the Forum considers appropriate pending the final decision of the complaint.

The Forum will intimate in writing the date of hearing to all the parties.

The decision of the Forum shall be recorded in writing and communicated to the complainant and the licensee for compliance within 45 days from the date of receipt of complaint.

**o) Is the decision of the Forum final?**

YES.

The decision of the Forum is final as far as the Licensee is concerned. However, the complainant may make a representation against the order of the Forum to the VIDYUTH OMBUDSMAN, 1<sup>st</sup> Floor, 33/11 KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad -500 063.

**p) What is the time limit to make a representation to the Ombudsman?**

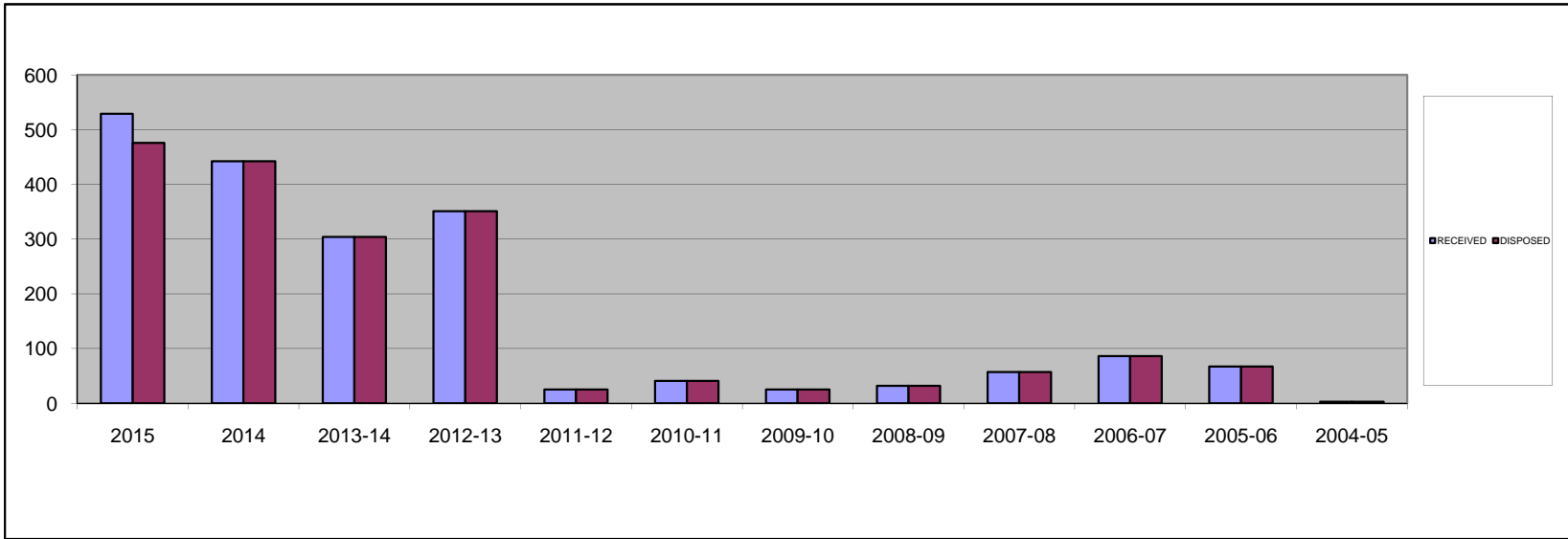
The complaint should make a representation to the Ombudsman within THIRTY days of the receipt of the order of the Forum.

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THE CHART SHOWING YEAR WISE COMPLAINTS RECEIVED AND DISPOSED UPTO DECEMBER



YEAR	2015	2014	2013-14	2012-13	2011-12	2010-11	2009-10	2008-09	2007-08	2006-07	2005-06	2004-05
RECEIVED	529	442	304	351	25	41	25	32	57	86	67	3
DISPOSED	476	442	304	351	25	41	25	32	57	86	67	3

STATEMENT SHOWING THE COMPLAINTS RECEIVED AND DISPOSED  
(Category Wise and in Favour of Consumer/Department)

Sl. No.	Year	No. of Complaints			Infavour of Consumers	Against the Consumers	COMPLAINTS RECEIVED CATEGORY WISE						
		Received	Disposed	Pending			H.T.	L.T. - I	L.T. - II	L.T. - III	L.T. V	Others	Total
1	2004-2005	3	3	0	2	1	1	1	0	1	0	0	3
2	2005-2006	67	67	0	59	8	2	20	10	20	5	10	67
3	2006-2007	86	86	0	64	22	5	25	10	23	9	14	86
4	2007-2008	57	57	0	45	12	4	23	6	11	5	8	57
5	2008-2009	32	32	0	21	11	4	12	2	4	2	8	32
6	2009-2010	25	25	0	17	8	4	8	4	0	0	9	25
7	2010-2011	41	41	0	31	10	6	7	4	4	6	14	41
8	2011-2012	25	25	0	23	2	1	7	2	5	2	8	25
9	2012-2013	351	351	0	278	73	39	91	22	33	28	138	351
9	2013-2014 (Up to 31.12.13)	304	304	0	283	21	15	47	12	10	57	163	304
10	2014	442	390	52	359	31	14	66	32	13	22	295	442
11	2015	529	476	53	402	74	13	160	61	15	53	227	529
Total		1962	1857	52	1584	273	108	467	165	139	189	894	1962

FORUM FOR REDRESSAL OF CONSUMER GREIVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF  
TELENGANA LIMITED

DETAILS OF COMPLAINTS DISPOSED IN FAVOUR OF AND AGAINST CONSUMER DURING THE CALENDAR YEAR  
AND CUMULATIVE TO END OF 31.12.2015

Year	Meter Complaints	Wrong Billing	Back Billing	Category Change	About Non release of New services Disc. Of A. C.	Title transfer	Dispute in Load	Restoration of power supply/Interruption of power supply	Theft and Malpractice Pilferage Cases, etc.	Dispute in Transformer	Low/High Voltage	Dispute in Poles/Lines	Delay in non implementation of Orders/Alegations	Con-Cat-V paid and free	Refunds	Misc.	Total
In Favour of Consumer ( Forum where up holds the contention of the consumer)	15	128	7	16	7	14	17	7	0	56	33	65	0	11	0	72	448
Against the consumer (Forum where Disagree with the contention of the consumer)	2	27	5	2	2	4	2	0	1	2	1	16	0	4	0	12	80
Total	17	155	12	18	9	18	19	7	1	58	34	81	0	15	0	84	528

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF T.S. LIMITED.

COMPLAINTS PENDING TO END OF 31.12.2015

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>WARANGAL CIRCLE</b>								
1	396	30.04.15	Sri P.Raju S/o. Rajmouli, H.No.17-2-281/4, Kareemabad Road, Beerammakunta-II. Warangal - Dist. General	Remove the 11 KV lines	AE/OP/Kareemabad - 9440811351 ADE/OP/Warangal - 9440811331 DE/OP/Warangal - 3440811313	30.04.15	04.05.15	13.05.15
2	443	25.05.15	Sri D.Radhika Krishna S/o. Bala Narsoji, Ramavaram - Village, Kodakandla - Mandal, Mahabubabad - Division Warangal-Dist. General	Shift the 11 KV line	AE/OP/Kodakandla - 9440814104 ADE/OP/Thorrur - 9440811321 DE/OP/Mahabubabad - 9440811317	25.05.15	05.06.15	08.07.15
3	447	01.06.15	Sri K.Somaiah S/o. Sailu, Matedu - Village, Thorrur - Mandal, Warangal - Dist. Ph.No.959710258 SC.No.564, Cat-V	Non-Free to Free	AE/OP/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Mahabubabad - 9440811317	01.06.15	18.06.15	15.07.15
4	448	01.06.15	Sri K.Somaiah S/o. Buchaiah Matedu - Village, Thorrur - Mandal, Warangal - Dist. Ph.No.9553619117 SC.No.567, Cat-V	Non-Free to Free	AE/OP/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Mahabubabad - 9440811317	01.06.15	18.06.15	15.07.15

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
5	474	31.08.15	Sri A.Venkateshwarlu S/o. Mallaiah, Shyampet - Village & Mandal, Warangal - Dist. Ph.No.8179994954. General.	Provide poles & lines	AE/OP/Shyampet - 9440814862 ADE/OP/Parkal - 9440814866 DE/OP/Mulugu - 9440814864	31.08.15	10.09.15	14.10.15
6	478	11.09.15	Sri J.Chandramouli H.No.17-8-148, Orsu, Kareemabad, Warangal-Dist-506002. Geneal Ph.No.8897976300	Provide middle pole	AE/OP/Kareemabad - 9440811351 ADE/Dist./Warangal - 9440811331 DE/OP/Warangal - 9440811313	11.09.15	21.09.15	25.10.15
7	481	06.10.15	Smt P.Lakshmi H.No.3-53, Pulukurthy - Village, Athmakur - Mandal, Warangal - Dist. SC.No.12403-00718, Cat-I	Wrong billing	AE/OP/Athmakur - 9440811359 ADE/OP/R/Warangal - 9440811332 AAO/ERO/Warangal - 9440811279 DE/OP/R/Warangal - 9440811315	06.10.15	16.10.15	19.11.15
8	514	14.12.15	Sri A.Mallesham H.No.67-1-94, Allipura -Grampanchayath, Near Mamnoor, Warangal - Dist. SC.No.211, Cat-V Ph.No.9963720750	Provide service connection	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	14.12.15	24.12.15	27.01.16
9	521	16.12.15	Smt Ch.Sukanya W/o. Venkatesh, H.No.2-22/6/A, R/o. Tekumalla, Chityal- Mandal, Warangal - Dist. General. Ph.No.8106673915	Provide new service connection	AE/OP/Chityal - 9440814865 ADE/OP/Bhoopalpally - 9440814870 AAO/ERO/Bhoopalpally - 9440811278 DE/OP/Mulugu - 9440814864	16.12.15	26.12.15.	29.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
10	522	16.12.15	Sri P.Mallaiah (AE, Retd.) H.No.5-1-112, Kothur, Hanamkonda, Warangal - Dist. General Ph.No.9441019010	Shifting of DTR	AE/Dist./Naimnagar - 9440811344 ADE/Dist./Hanamkonda - 9440811330 DE/OP/Warangal - 9440811313	16.12.15	26.12.15.	29.01.16
11	525	22.12.15	Sri Karingula Upender H.No.1-1-241/2/3, 100 Feet Road, Prasanth Nagar, Beside Lotus Apartment, Hanamkonda, Warangal - Dist. SC.No.2203-99263, Cat-I Ph.No.8790992189.	Provide (04) Nos.Poles & Wires	AE/Dist/Kazipet - 9440811345 ADE/Dist/Hanamkonda - 9440811330 DE/OP/Warangal - 9440811313	22.12.15	02.01.15	04.02.16
12	527	29.12.15	Sri B. Srinivas M/s. Viom Networks Gowra Plaza, Door.No.1-8-304/308/444, 4th Floor, Sardar Patel Road, Begumpet, Secunderabad- 500003 SC.No.2203-95124, Cat-II	Back billing	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	29.12.15	09.01.16	11.02.16
13	528	29.12.15	Sri B. Srinivas M/s. Viom Networks Gowra Plaza, Door.No.1-8-304/308/444, 4th Floor, Sardar Patel Road, Begumpet, Secunderabad- 500003 SC.No.2203-95124, Cat-II	Back billing	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	29.12.15	09.01.16	11.02.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
14	529	31.12.15	Smt T.Madhumathi W/o. T.Vaidyanath, H.No.8-9-183, Sadashiv Nilyam, Polawari Street, Station Road, Warangal-Dist.-506002.	Category Change & Excess bill	AE/Dist./Gorrekunta - 9440811353 ADE/Dist./Warangal - 9440811331 AAO/ERO/Warangal - 944081279 DE/OP/Warangal - 9440811313	31.12.15	10.01.16	13.02.16



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>KARIMNAGAR CIRCLE</b>								
1	328	06.04.15	Sri S.Sunil H.No.7-1-7, Mallial, Karimnagar-Dist. General	Provide DTR	AE/OP/Mallial - 9440811473 ADE/OP/Mallial - 9491061732 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	06.04.15	13.04.15	20.05.15
2	486	23.11.15	Sri M.Mallaiah S/o. Veeramallu, Kanaparthi - Village, Kamalapur - Mandal, Karimnagar-Dist. SC.No.721413-75. Cat-V.	Non-Free to Free	AE/OP/Kamalapur - 9440811453 ADE/OP/Huzurabad - 9440811421 AAO/ERO/Huzurabad - 9440811724 DE/OP/Huzurabad - 9440811396	23.11.15	03.12.15	06.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
KHAMMAM CIRCLE								
4	442	25.05.15	Sri Azahar Baig & Others H.No.4-6-107, G.R.Basthi, Kothagudem, Khammam-Dist. General	Stop the laying of 11KV HT line	AE/OP/N/Kothagudem - 9440811560 ADE/OP/Kothagudem - 9440811538 DE/OP/Kothagudem - 9440908204	25.05.15	05.06.15	08.07.15
5	524	18.12.15	Sri B.Mariyamma & Others S/o. Jogi, Pinapaka Pattinagar- Post, Burgampahad - Mandal, Khammam - Dist.-507114 General	Provide lines	AE/OP/Burgampadu - 9440811565 ADE/OP/Manuguru -9440811536 DE/OP/Bhadrachalam - 9440811508	18.12.15	28.12.15	31.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>NIZAMABAD CIRCLE</b>								
1	305	13.02.15	Sri K.Ramnath Reddy Kothgaom- Village, Gundekalluru - Post, Bichkunda, Nizamabad - Dist. General	transformer over loaded	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15
2	306	13.02.15	Sri Vittal Mestri & Others Yellammakuncha, Bichkunda, Nizamabad-Dist. General	Low voltage problem	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15
3	309	13.02.15	Sri Ch. Hanumandlu H.No.10-71, Bichkunda, Nizamabad - Dist. General	transformer over loaded	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15
4	471	14.08.15	Smt Md.Qamurunnisa Begum W/o. Md.Khasim H.No.5-3-253, Vidyanagar, Saibaba Road, Kamareddy,	Excess bill	AE/OP/T-II/Kamareddy - 9491058660 ADE/OP/T/Kamareddy - 9440811607 AAO/ERO/Kamareddy - 9440811668 DE/OP/Kamareddy - 9440811586	14.08.15	24.08.15	27.09.15
5	489	04.12.15	Sri A.Anand Rao Brahmanpally - Village, Tadwai - Mandal, Nizamabad-Dist. Sc.No.251, Cat-V Ph.No.9492475745	Not providing the power suply from the DTR	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
6	490	04.12.15	Sri V.Raji Reddy Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.No.9494162576	Provide DTR	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
7	491	04.12.15	Sri K.Narsareddy Brahmanpally-Village, Tadwai-Mandal, Nizamabad-Dist. General Ph.No.9492874442	String the leaned lines	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
	493	04.12.15	Sri K.Maheswar Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.No.9963381633	Enhanceme nt of DTR from 16 KVA to 25 KVA	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
	494	04.12.15	Sri R. Ramesh Reddy Rameshwarpally, Bhiknoor - Mandal, Nizamabad-Dist. General Ph.No.9963118838	Shifting the leaned poles	AE/OP/Bhiknoor(South)-9440811649 ADE/OP/Domakonda - 9440811609 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
495		04.12.15	Sri B.Amarsena Reddy Rameshwarpally, Bhiknoor - Mandal, Nizamabad-Dist. Ph.No.9849575098	If the DTR repaired the repairing charges were paying by the complainants	AE/OP/Bhiknoor(South)-9440811649 ADE/OP/Domakonda - 9440811609 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
496		04.12.15	Sri B.Ramreddy Lingapoor, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9290972654	Rectify the loose lines, iron poles, and on SS-4 DTR, Agl services were running	AE/OP/Gandhari - 9440811644 ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
497		04.12.15	Sri S.Rajesham Narsannapally, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9985751441	Provide one pole and wire	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
498		04.12.15	Sri Md.Kasim Ali H.NO.5-3-253, Vidyanagar Colony, Kamareddy - Town, Nizamabad-Dist. Sc.No.52551-11511, Cat-I Ph.No.9704576523	Theft case	AE/OP/ ADE/OP/T/Kamareddy - 9440811607 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
	499	04.12.15	Sri B. Anand Rao H.No.9-41, Chinna Mallareddy, Kamareddy - Rural, Nizamabad - Dist. General Ph.No.9491007212.	Collecting the DTR repairing charges	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
	500	04.12.15	Sri K. Raja Ram Lingapoor, Kamareddy - Rural, Nizamabad - Dist. General Ph.No.9493301988	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
	501	04.12.15	Sri P.Narsimha Rao S/o. Vittal, Elchipoor, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9948937705	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
	502	04.12.15	Sri Ch. Pranay Kumar Nandiwada, Tadwai, Nizamabad-Dist. General. Ph.No.9704026120	Loose lines	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
504		04.12.15	Sri B.Balaram Chinoor, Nagireddypet, Nizamabad-Dist. General Ph.No.8500207853	DTR not provided	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
505		04.12.15	Sri P.Vittal Reddy Chandapoor, Tadwai, Nizamabad-Dist. General Ph.No.9490902307	Provide poles and wires	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
506		04.12.15	Sri Santhai Sankak Rao Chinna Mallareddy, Kamareddy(Rural), Nizamabad-Dist. General Ph.No.9989508761	Shift the DTR	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16
507		04.12.15	Sri S.Narayana Reddy Kyasampally, Kamareddy (Rural), Nizamabad-Dist. General Ph.No.9948432776	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
	508	04.12.15	Sri J.Lingaiah & Co. Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.NO.9603523207, 9490170117	Provide DTR	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
	509	04.12.15	Sri D.Prathap Reddy Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.NO.9505645842	Provide (2) nos. poles	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16
8	512	04.12.15	Sri K.Savai Singh S/o. Davuja, Sadashivnagar, Permalla Thanda, Lingampet, Nizamabad-Dist.	Provide DTR	AE/OP/Lingampet - 9440814159 ADE/OP/Yellareddy - 9440811610 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
<b>ADILABAD CIRCLE</b>								
1	375	10.04.15	Sri B.Srinivasa Raju Doordarshan Relay Centre, Bhainsa, Adilabad - Dist. General.	Additional DTR	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15
2	377	10.04.15	Sri Laxmi Nivas Blyani Beside Reliance Petrol Pump, Bhainsa, Adilabad-Dist. General	Low voltage problem	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15
3	380	10.04.15	Sri A.Chandrakanth H.No.4-3-1/12/16, Rajeev Nagar, Bhainsa, Adilabad - Dist. General	Low voltage problem	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15
	487	02.12.15	Sri O.Kanakalah H.No.1-523/6, Near Srinivasa Gardens Function Hall, Mancherial, Adilabad-Dist-504209. SC.No.63118- 39278,39279,39360 & 39361 Ph.No.9491345460 & 9440754390	Restoration of power supply	AE/OP/T-II/Mancherial-9491058642 ADE/OP/Mancherial-9440811689 AAO/ERO/Mancherial-9440811258 DE/OP/Mancherial-9440811677	02.12.15	12.12.15	15.01.16
	515	15.12.15	Sri P.Srinivas Priyadarshini Nagar, Nirmal, Adilabad - Dist. SC.No.29274, Cat-I Ph.No.9866030399	Loose lines	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
	516	15.12.15	Sri A. Linga Reddy Munipally, Laxmanchanda - Mandal, Nirmal, Adilabad - Dist. SC.No.1337-00274 & 00053, Cat-III. Ph No 9402133574	Low voltage problem	AE/OP/Laxmanchanda - 944081706 ADE/OP/Nirmal - 9440811687 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16
	517	15.12.15	Sri D.Srinivas Venkatadripet, Nirmal, Adilabad - Dist. SC.No.61607-02671, Cat-I Ph No 8985365062	Low voltage problem	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16
	518	15.12.15	Sri B.Gangaram Shanthy Nagar, Nirmal, Adilabad - Dist. SC.No.8081, Cat-I. Ph No 8374595444	Excess bill & Shift the meter	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16
	519	15.12.15	Sri K.Shankar Reddy New Maddipadaga, Kadem - Mandal, Adilabad - Dist. SC.No.130, Cat-V Ph No 9502721811	Wrong billing	AE/OP/Kadem - 9440814182 ADE/OP/Khanapur - 9440811693 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16
	520	15.12.15	Sri Ankam Ramulu H.No.3-1-138, Besthavari Pet, Nirmal, Adilabad-Dist. SC.No.61607-17885, Cat-I Ph No 9848472677	Provide CC bill regularly	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by
	526	29.12.15	Sri D.Janardhan & Others H.No.5-13, NGO's Colony, Sirpur Kaghaznagar, Adilabad - Dist.-504296. General	Provide power supply to the new erected poles	AE/OP/T/SKZR - 9440811720 ADE/OP/SKZR - 9440811691 DE/OP/SKZR - 9440811678	29.12.15	09.01.16	11.02.16

PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	14
2	Karimnagar	2
3	Khammam	2
4	Nizamabad	24
5	Adilabad	11
Total		53

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF NORTHERN POWER DISTRIBUTION COMPANY OF T.S. LIMITED.

COMPLAINTS PENDING TO END OF 31.12.2015

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>WARANGAL CIRCLE</b>									
1	396	30.04.15	Sri P.Raju S/o. Rajmouli, H.No.17-2-281/4, Kareemabad Road, Beerammakunta-II. Warangal - Dist. General	Remove the 11 KV lines	AE/OP/Kareemabad - 9440811351 ADE/OP/Warangal - 9440811331 DE/OP/Warangal - 3440811313	30.04.15	04.05.15	13.05.15	Reports awaited from the respondents
2	443	25.05.15	Sri D.Radhika Krishna S/o. Bala Narsoji, Ramavaram - Village, Kodakandla - Mandal, Mahabubabad - Division Warangal-Dist. General	Shift the 11 KV line	AE/OP/Kodakandla - 9440814104 ADE/OP/Thorrur - 9440811321 DE/OP/Mahabubabad - 9440811317	25.05.15	05.06.15	08.07.15	Reports awaited from the respondents
3	447	01.06.15	Sri K.Somaiah S/o. Sailu, Matedu - Village, Thorrur - Mandal, Warangal - Dist. Ph.No.959710258 SC.No.564, Cat-V	Non-Free to Free	AE/OP/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Mahabubabad - 9440811317	01.06.15	18.06.15	15.07.15	Reports awaited from the respondents
4	448	01.06.15	Sri K.Somaiah S/o. Buchaiah Matedu - Village, Thorrur - Mandal, Warangal - Dist. Ph.No.9553619117 SC.No.567, Cat-V	Non-Free to Free	AE/OP/Thorrur - 9440814102 ADE/OP/Thorrur - 9440811321 AAO/ERO/Thorrur - 9440811342 DE/OP/Mahabubabad - 9440811317	01.06.15	18.06.15	15.07.15	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
5	474	31.08.15	Sri A.Venkateshwarlu S/o. Mallaiah, Shyampet - Village & Mandal, Warangal - Dist. Ph.No.8179994954. General.	Provide poles & lines	AE/OP/Shyampet - 9440814862 ADE/OP/Parkal - 9440814866 DE/OP/Mulugu - 9440814864	31.08.15	10.09.15	14.10.15	Reports awaited from the respondents
6	478	11.09.15	Sri J.Chandramouli H.No.17-8-148, Orsu, Kareemabad, Warangal-Dist-506002. Geneal Ph.No.8897976300	Provide middle pole	AE/OP/Kareemabad - 9440811351 ADE/Dist./Warangal - 9440811331 DE/OP/Warangal - 9440811313	11.09.15	21.09.15	25.10.15	Reports awaited from the respondents
7	481	06.10.15	Smt P.Lakshmi H.No.3-53, Pulukurthy - Village, Athmakur - Mandal, Warangal - Dist. SC.No.12403-00718, Cat-I	Wrong billing	AE/OP/Athmakur - 9440811359 ADE/OP/R/Warangal - 9440811332 AAO/ERO/Warangal - 9440811279 DE/OP/R/Warangal - 9440811315	06.10.15	16.10.15	19.11.15	Reports awaited from the respondents
8	514	14.12.15	Sri A.Malleshham H.No.67-1-94, Allipura -Grampanchayath, Near Mamnoor, Warangal - Dist. SC.No.211, Cat-V Ph.No.9963720750	Provide service connection	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	14.12.15	24.12.15	27.01.16	Reports awaited from the respondents
9	521	16.12.15	Smt Ch.Sukanya W/o. Venkatesh, H.No.2-22/6/A, R/o. Tekumalla, Chityal- Mandal, Warangal - Dist. General. Ph.No.8106673915	Provide new service connection	AE/OP/Chityal - 9440814865 ADE/OP/Bhoopalpally - 9440814870 AAO/ERO/Bhoopalpally - 9440811278 DE/OP/Mulugu - 9440814864	16.12.15	26.12.15.	29.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
10	522	16.12.15	Sri P.Mallalah (AE, Retd.) H.No.5-1-112, Kothur, Hanamkonda, Warangal - Dist. General Ph.No.9441019010	Shifting of DTR	AE/Dist./Nainnagar - 9440811344 ADE/Dist./Hanamkonda - 9440811330 DE/OP/Warangal - 9440811313	16.12.15	26.12.15.	29.01.16	Reports awaited from the respondents
11	525	22.12.15	Sri Karingula Upender H.No.1-1-241/2/3, 100 Feet Road, Prasanth Nagar, Beside Lotus Apartment, Hanamkonda, Warangal - Dist. SC.No.2203-99263, Cat-I Ph.No.8790992189.	Provide (04) Nos.Poles & Wires	AE/Dist/Kazipet - 9440811345 ADE/Dist/Hanamkonda - 9440811330 DE/OP/Warangal - 9440811313	22.12.15	02.01.15	04.02.16	Reports awaited from the respondents
12	527	29.12.15	Sri B. Srinivas M/s. Viom Networks Gowra Plaza, Door.No.1-8-304/308/444, 4th Floor, Sardar Patel Road, Begumpet, Secunderabad- 500003 SC.No.2203-95124, Cat-II	Back billing	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	29.12.15	09.01.16	11.02.16	Reports awaited from the respondents
13	528	29.12.15	Sri B. Srinivas M/s. Viom Networks Gowra Plaza, Door.No.1-8-304/308/444, 4th Floor, Sardar Patel Road, Begumpet, Secunderabad- 500003 SC.No.2203-95124, Cat-II	Back billing	AE/OP/Mamnoor - 9440811355 ADE/OP/R/Warangal - 9440811332 AAO/ERO/R/Hanamkonda - 9440811282 DE/OP/R/Warangal - 9440811315	29.12.15	09.01.16	11.02.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
14	529	31.12.15	Smt T.Madhumathi W/o. T.Vaidyanath, H.No.8-9-183, Sadashiv Nilyam, Polawari Street, Station Road, Warangal-Dist.-506002.	Category Change & Excess bill	AE/Dist./Gorrekunta - 9440811353 ADE/Dist./Warangal - 9440811331 AAO/ERO/Warangal - 944081279 DE/OP/Warangal - 9440811313	31.12.15	10.01.16	13.02.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>KARIMNAGAR CIRCLE</b>									
1	328	06.04.15	Sri S.Sunil H.No.7-1-7, Mallial, Karimnagar-Dist. General	Provide DTR	AE/OP/Mallial - 9440811473 ADE/OP/Mallial - 9491061732 AAO/ERO/Jagitial - 9440811725 DE/OP/Jagitial - 9440811399	06.04.15	13.04.15	20.05.15	Reports awaited from the respondents
2	486	23.11.15	Sri M.Mallaiah S/o. Veeramallu, Kanaparthi - Village, Kamalapur - Mandal, Karimnagar-Dist. SC.No.721413-75. Cat-V.	Non-Free to Free	AE/OP/Kamalapur - 9440811453 ADE/OP/Huzurabad - 9440811421 AAO/ERO/Huzurabad - 9440811724 DE/OP/Huzurabad - 9440811396	23.11.15	03.12.15	06.01.16	Reports awaited from the respondents



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>KHAMMAM CIRCLE</b>									
4	442	25.05.15	Sri Azahar Baig & Others H.No.4-6-107, G.R.Basthi, Kothagudem, Khammam-Dist. General	Stop the laying of 11KV HT line	AE/OP/N/Kothagudem - 9440811560 ADE/OP/Kothagudem - 9440811538 DE/OP/Kothagudem - 9440908204	25.05.15	05.06.15	08.07.15	Reports received from the AE/OP/Kothagudem. Awaited for further reports from the respondents
5	524	18.12.15	Sri B.Mariyamma & Others S/o. Jogi, Pinapaka Pattinagar- Post, Burgampahad - Mandal, Khammam - Dist.-507114 General	Provide lines	AE/OP/Burgampadu - 9440811565 ADE/OP/Manuguru -9440811536 DE/OP/Bhadrachalam - 9440811508	18.12.15	28.12.15	31.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>NIZAMABAD CIRCLE</b>									
1	305	13.02.15	Sri K.Ramnath Reddy Kothgaom- Village, Gundekalluru - Post, Bichkunda, Nizamabad - Dist. General	transformer over loaded	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15	Report received from the AE/OP/Bichkunda. Awaited for work completion report.
2	306	13.02.15	Sri Vittal Mestri & Others Yellammakuncha, Bichkunda, Nizamabad-Dist. General	Low voltage problem	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15	Report received from the AE/OP/Bichkunda. Awaited for work completion report.
3	309	13.02.15	Sri Ch. Hanumandlu H.No.10-71, Bichkunda, Nizamabad - Dist. General	transformer over loaded	AE/OP/Bichkunda - 9440811657 ADE/OP/Bichkunda - 9440811612 DE/OP/Banswada - 9440811588	13.02.15	20.02.15	29.03.15	Report received from the AE/OP/Bichkunda. Awaited for work completion report.
4	471	14.08.15	Smt Md.Qamurunnisa Begum W/o. Md.Khasim H.No.5-3-253, Vidyanagar, Saibaba Road, Kamareddy,	Excess bill	AE/OP/T-II/Kamareddy - 9491058660 ADE/OP/T/Kamareddy - 9440811607 AAO/ERO/Kamareddy - 9440811668 DE/OP/Kamareddy - 9440811586	14.08.15	24.08.15	27.09.15	Reports awaited from the respondents
5	489	04.12.15	Sri A.Anand Rao Brahmanpally - Village, Tadwai - Mandal, Nizamabad-Dist. Sc.No.251, Cat-V Ph.No.9492475745	Not providing the power suply from the DTR	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
6	490	04.12.15	Sri V.Raji Reddy Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.No.9494162576	Provide DTR	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
7	491	04.12.15	Sri K.Narsareddy Brahmanpally-Village, Tadwai-Mandal, Nizamabad-Dist. General Ph.No.9492874442	String the leaned lines	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	493	04.12.15	Sri K.Maheswar Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.No.9963381633	Enhanceme nt of DTR from 16 KVA to 25 KVA	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	494	04.12.15	Sri R. Ramesh Reddy Rameshwarpally, Bhiknoor - Mandal, Nizamabad-Dist. General Ph.No.9963118838	Shifting the leaned poles	AE/OP/Bhiknoor(South)-9440811649 ADE/OP/Domakonda - 9440811609 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	495	04.12.15	Sri B.Amarsena Reddy Rameshwarpally, Bhiknoor - Mandal, Nizamabad-Dist. Ph.No.9849575098	If the DTR repaired the repairing charges were paying by the complainants	AE/OP/Bhiknoor(South)-9440811649 ADE/OP/Domakonda - 9440811609 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	496	04.12.15	Sri B.Ramreddy Lingapoor, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9290972654	Rectify the loose lines, iron poles, and on SS-4 DTR, Agl services were running	AE/OP/Gandhari - 9440811644 ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	497	04.12.15	Sri S.Rajesham Narsannapally, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9985751441	Provide one pole and wire	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	498	04.12.15	Sri Md.Kasim Ali H.NO.5-3-253, Vidyanagar Colony, Kamareddy - Town, Nizamabad-Dist. Sc.No.52551-11511, Cat-I Ph.No.9704576523	Theft case	AE/OP/ ADE/OP/T/Kamareddy - 9440811607 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	499	04.12.15	Sri B. Anand Rao H.No.9-41, Chinna Mallareddy, Kamareddy - Rural, Nizamabad - Dist. General Ph.No.9491007212.	Collecting the DTR repairing charges	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	500	04.12.15	Sri K. Raja Ram Lingapoor, Kamareddy - Rural, Nizamabad - Dist. General Ph.No.9493301988	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	501	04.12.15	Sri P.Narsimha Rao S/o. Vittal, Elchipoor, Kamareddy - Rural, Nizamabad-Dist. General Ph.No.9948937705	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	502	04.12.15	Sri Ch. Pranay Kumar Nandiwada, Tadwai, Nizamabad-Dist. General. Ph.No.9704026120	Loose lines	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	504	04.12.15	Sri B.Balaram Chinoor, Nagireddypet, Nizamabad-Dist. General Ph.No.8500207853	DTR not provided	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	505	04.12.15	Sri P.Vittal Reddy Chandapoor, Tadwai, Nizamabad-Dist. General Ph.No.9490902307	Provide poles and wires	AE/OP/Tadwai-9440811643 ADE/OP/T/Kamareddy-9440811607 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	506	04.12.15	Sri Santhai Sankak Rao Chinna Mallareddy, Kamareddy(Rural), Nizamabad-Dist. General Ph.No.9989508761	Shift the DTR	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	507	04.12.15	Sri S.Narayana Reddy Kyasampally, Kamareddy (Rural), Nizamabad-Dist. General Ph.No.9948432776	Loose lines	AE/OP/ ADE/OP/R/Kamareddy - 9440811608 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	508	04.12.15	Sri J.Lingaiah & Co. Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.NO.9603523207, 9490170117	Provide DTR	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
	509	04.12.15	Sri D.Prathap Reddy Athmakur, Nagireddypet, Nizamabad-Dist. General Ph.NO.9505645842	Provide (2) nos. poles	AE/OP/Nagireddypet-9440811651 ADE/OP/Yellareddy-9440811610 DE/OP/Kamareddy-9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents
8	512	04.12.15	Sri K.Savai Singh S/o. Davuja, Sadashivnagar, Permalla Thanda, Lingampet, Nizamabad-Dist.	Provide DTR	AE/OP/Lingampet - 9440814159 ADE/OP/Yellareddy - 9440811610 DE/OP/Kamareddy - 9440811586	04.12.15	15.12.15	17.01.16	Reports awaited from the respondents

Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
<b>ADILABAD CIRCLE</b>									
1	375	10.04.15	Sri B.Srinivasa Raju Doordarshan Relay Centre, Bhainsa, Adilabad - Dist. General	Additional DTR	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15	Reports awaited from the respondents
2	377	10.04.15	Sri Laxmi Nivas Biyani Beside Reliance Petrol Pump, Bhainsa, Adilabad-Dist. General	Low voltage problem	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15	Reports awaited from the respondents
3	380	10.04.15	Sri A.Chandrakanth H.No.4-3-1/12/16, Rajeev Nagar, Bhainsa, Adilabad - Dist. General	Low voltage problem	AE/OP/Bhainsa - 9440811709 ADE/OP/Bhainsa - 9440811688 DE/OP/Nirmal - 9440811674	10.04.15	17.04.15	24.05.15	Reports awaited from the respondents
	487	02.12.15	Sri O.Kanakaiah H.No.1-523/6, Near Srinivasa Gardens Function Hall, Mancherial, Adilabad-Dist-504209. SC.No.63118- 39278,39279,39360 & 39361 Ph.No.9491345460 & 9440754200	Restoration of power supply	AE/OP/T-II/Mancherial-9491058642 ADE/OP/Mancherial-9440811689 AAO/ERO/Mancherial-9440811258 DE/OP/Mancherial-9440811677	02.12.15	12.12.15	15.01.16	Reports awaited from the respondents
	515	15.12.15	Sri P.Srinivas Priyadarshini Nagar, Nirmal, Adilabad - Dist. SC.No.29274, Cat-I Ph.No.9866030399	Loose lines	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents



Sl. No.	C. G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	516	15.12.15	Sri A. Linga Reddy Munipally, Laxmanchanda - Mandal, Nirmal, Adilabad - Dist. SC.No.1337-00274 & 00053, Cat-III. Ph No 9492133574	Low voltage problem	AE/OP/Laxmanchanda - 944081706 ADE/OP/Nirmal - 9440811687 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents
	517	15.12.15	Sri D.Srinivas Venkatadripet, Nirmal, Adilabad - Dist. SC.No.61607-02671, Cat-I Ph No 8985365062	Low voltage problem	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents
	518	15.12.15	Sri B.Gangaram Shanathi Nagar, Nirmal, Adilabad - Dist. SC.No.8081, Cat-I. Ph No 8374595444	Excess bill & Shift the meter	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents
	519	15.12.15	Sri K.Shankar Reddy New Maddipadaga, Kadem - Mandal, Adilabad - Dist. SC.No.130, Cat-V Ph No 9502721811	Wrong billing	AE/OP/Kadem - 9440814182 ADE/OP/Khanapur - 9440811693 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents
	520	15.12.15	Sri Ankam Ramulu H.No.3-1-138, Besthavari Pet, Nirmal, Adilabad-Dist. SC.No.61607-17885, Cat-I Ph No 9848472677	Provide CC bill regularly	AE/OP/Nirmal/Town - 9440811703 ADE/OP/Nirmal - 9440811687 AAO/ERO/Nirmal - 9440811730 DE/OP/Nirmal - 9440811674	15.12.15	23.12.15	28.01.16	Reports awaited from the respondents

Sl. No.	C.G. No.	Date of Receipt of Complaint	Name and Address of the Petitioner	Nature of Greivance	Responents	Date of Forwarding	Due Date for Receipt of Reply	Stipulated period of 45 days expires by	Remarks
	526	29.12.15	Sri D.Janardhan & Others H.No.5-13, NGO's Colony, Sirpur Kaghaznagar, Adilabad - Dist.-504296. General	Provide power supply to the new erected poles	AE/OP/T/SKZR - 9440811720 ADE/OP/SKZR - 9440811691 DE/OP/SKZR - 9440811678	29.12.15	09.01.16	11.02.16	Reports awaited from the respondents

PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	14
2	Karimnagar	2
3	Khammam	2
4	Nizamabad	24
5	Adilabad	11
Total		53

Details of Local Courts conducted during the C.Y -2015 as per guidelines of TSERC in  
Lr. S-324 (A)/Secy/DD-CA/APTEL.DO/10-04/Dt. 18.05.2010.

Sl. No.	Date of Conducted	Circle	Name of the Division/Sub-Division	Number of Cases registered
1	07.01.2015	Adilabad	Utanoor	108
2	08.01.2015	Adilabad	Sirpur Kaghaznagar	16
3	17.01.2015	Karimnagar	Karimnagar-Rural	20
4	20.01.2015	Khammam	Manuguru	3
5	21.01.2015	Khammam	Cherla	15
6	23.01.2015	Warangal	Warangal	9
7	24.01.2015	Nizamabad	Morthad	11
8	06.02.2015	Karimnagar	Korutla	14
9	07.02.2015	Adilabad	Adilabad - Rural	40
10	09.02.2015	Warangal	Warangal - Rural	10
11	10.02.2015	Karimnagar	Bejjanki	5
12	11.02.2015	Khammam	Ashwaraopet	28
13	12.02.2015	Warangal	Narsampet - Rural	5
14	13.02.2015	Nizamabad	Bichkunda	10
15	06.04.2015	Karimnagar	Mallial	7
16	07.04.2015	Khammam	Palvancha	35
17	08.04.2015	Warangal	Mulugu Road	5
18	09.04.2015	Nizamabad	Domakonda	0
19	10.04.2015	Adilabad	Bhainsa	8
20	13.04.2015	Karimnagar	Kataram	8
21	16.04.2015	Khammam	Kusumanchi	0
22	12.05.2015	Khammam	Khammam(Rural) Sub-Division	26
23	14.05.2015	Karimnagar	Gundi	3
24	16.05.2015	Khammam	Thallada	3
25	19.05.2015	Karimnagar	Sultanabad	2
26	04.12.2015	Nizamabad	Kamareddy (Rural)	24
27	15.12.2015	Adilabad	Nirmal	6
TOTAL				421

Compensation Awarded by the Forum for the Calendar Year 2015

Sl.No	C.G. No.	Date of Registration	Circle	Date of Order	Compensation Awarded in Rs.	Brief Cause	Status of Implementation Report
1	01/2015	06.01.15	Warangal	22.07.15	9600	Provide DTR	Implementation report is yet to be received from the respondents.
2	23/2015	07.01.15	Adilabad	22.07.15	2400	Wrong billing	Implementation report is yet to be received from the respondents.
3	69/2015	07.01.15	Adilabad	20.03.15	4700	Provide material and DTR	Implementation report is yet to be received from the respondents.
4	70/2015	07.01.15	Adilabad	20.03.15	4700	Provide material and DTR	Implementation report is yet to be received from the respondents.
5	73/2015	07.01.15	Adilabad	20.03.15	4700	Provide material and DTR	Implementation report is yet to be received from the respondents.
6	148/2015	17.01.15	Karimnagar	25.04.15	1850	Excess Bill	Implementation report is yet to be received from the respondents.
7	193/2015	27.01.15	Karimnagar	25.05.15	2800	Dispute in load	Implementation report is yet to be received from the respondents.
8	202/2015	06.02.15	Karimnagar	11.06.15	2200	Excess Bill	Implementation report is yet to be received from the respondents.
9	205/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report is yet to be received from the respondents.
10	206/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report is yet to be received from the respondents.
11	208/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report is yet to be received from the respondents.
12	209/2015	06.02.15	Karimnagar	22.07.15	2200	Excess Bill	Implementation report is yet to be received from the respondents.

13	213/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report is yet to be received from the respondents.
14	218/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report is yet to be received from the respondents.
15	221/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report is yet to be received from the respondents.
16	226/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report is yet to be received from the respondents.
17	230/2015	07.02.15	Adilabad	21.05.15	500	Excess Bill	Implementation report is yet to be received from the respondents.
18	237/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report is yet to be received from the respondents.
19	280/2015	11.02.15	Khammam	21.05.15	3100	Wrong billing	Implementation report is yet to be received from the respondents.
20	298/2015	12.02.15	Warangal	08.06.15	4300	Category Change	Implementation report is yet to be received from the respondents.
Total					61,800.00		















Compensation Awarded by the Forum during the 4th Quarter in the Calendar Year 2015

Sl.No	C.G. No.	Date of Registration	Circle	Date of Order	Compensation Awarded in Rs.	Brief Cause	Status of Implementation Report
1	219/2014	08.07.14	Warangal	21.05.15	31200	Low voltage problem	Implementation report yet to be received
2	292/2014	26.07.14	Warangal	21.05.15	53400	Not providing the DTR	Implementation report yet to be received
3	299/2014	26.07.14	Warangal	27.05.15	35200	Provide on&off switch to the DTR	Implementation report yet to be received
4	300/2014	26.07.14	Warangal	10.06.15	37800	Provide Cables & Lines	Implementation report yet to be received
5	381/2014	04.09.14	Nizamabad	01.06.15	24800	Provide additional DTR	Implementation report yet to be received
6	385/2014	04.09.14	Nizamabad	21.05.15	12000	Provide DTR & Lines to agricultural wells	Implementation report yet to be received
7	395/2014	08.10.14	Nizamabad	21.05.15	27900	Provide power connections to agricultural bore wells	Implementation report yet to be received
8	435/2014	20.12.14	Warangal	20.05.15	1450	Wrong billing	Implementation report yet to be received
9	148/2015	17.01.15	Karimnagar	25.04.15	1850	Excess Bill	Implementation report yet to be received
10	193/2015	27.01.15	Karimnagar	25.05.15	2800	Dispute in load	Implementation report yet to be received
11	213/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report yet to be received
12	218/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report yet to be received
13	221/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report yet to be received
14	226/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report yet to be received
15	230/2015	07.02.15	Adilabad	21.05.15	500	Excess Bill	Implementation report yet to be received
16	237/2015	07.02.15	Adilabad	30.04.15	600	Category Change	Implementation report yet to be received
17	280/2015	11.02.15	Khammam	21.05.15	3100	Wrong billing	Implementation report yet to be received
18	298/2015	12.02.15	Warangal	08.06.15	4300	Category Change	Implementation report yet to be received
19	444/2015	26.05.15	Khammam	17.07.15	7700	Provide poles to the service connection	Implementation report yet to be received
20	23/2015	07.01.15	Adilabad	22.07.15	2400	Meter problem	Implementation report yet to be received

21	01/2015	06.01.15	Warangal	22.07.15	9600	Provide DTR	Implementation report yet to be received
22	205/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report yet to be received
23	206/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report yet to be received
24	208/2015	06.02.15	Karimnagar	22.07.15	5250	Excess Bill	Implementation report yet to be received
25	209/2015	06.02.15	Karimnagar	22.07.15	2200	Excess Bill	Implementation report yet to be received
26	202/2015	06.02.15	Karimnagar	11.06.15	2200	Excess Bill	Implementation report yet to be received
Total					279,150.00		















PENDING CASES ABSTRACT		
Sl. No.	Circle	No. of Cases
1	Warangal	14
2	Karimnagar	2
3	Khammam	2
4	Nizamabad	24
5	Adilabad	11
Total		53

FINANCIAL YEAR - 2012-2013

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 (Apr-2012 to June-2012)			Q2 (July-2012 to Sep-2012)			Q3 (Oct-2012 to Dec-2012)			Q4 (Jan-2013 to March-2013)			TOTAL	STATUS OF COMPLIANCE	
		Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received	Total Cases	No. of Resolved Cases	Compliance reports not received		No. of Resolved Cases	Compliance reports not received
1	Warangal	9	9	0	10	10	0	20	20	0	107	99	8	146	138	8
2	Karimnagar	0	0	0	9	9	0	4	4	0	11	10	1	24	23	1
3	Khammam	0	0	0	20	19	1	4	3	1	7	5	2	31	27	4
4	Nizamabad	1	1	0	3	3	0	1	1	0	7	7	0	12	12	0
5	Adilabad	1	1	0	3	3	0	19	18	1	8	7	1	31	29	2
Total		11	11	0	45	44	1	48	46	2	140	128	12	244	229	15

FINANCIAL YEAR - 2013-2014

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 (Apr-2013 to June-2013)			Q2 (July-2013 to Sep-2013)			Q3 (Oct-2013 to Dec-2013)			TOTAL (Q1 + Q2 + Q3)	STATUS OF COMPLIANCE	
		Total cases	No. of Resolved Cases	Compliance reports not received	Total cases	No. of Resolved Cases	Compliance reports not received	Total cases	No. of Resolved Cases	Compliance reports not received		No. of Resolved Cases	Compliance reports not received
1	Warangal	43	43	0	28	25	3	53	49	4	124	117	7
2	Karimnagar	6	6	0	16	13	3	32	5	27	54	24	30
3	Khammam	4	3	1	18	15	3	6	6	0	28	24	4
4	Nizamabad	5	4	1	34	22	12	4	1	3	43	27	16
5	Adilabad	10	9	1	3	2	1	40	28	12	53	39	14
Total		68	65	3	99	77	22	135	89	46	302	231	71

CALENDAR YEAR - 2014

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2014 to March-2014)			Q2 STATUS OF COMPLIANCE (Apr-2014 to June-2014)			Q3 STATUS OF COMPLIANCE (July -2014 to September)			Q4 STATUS OF COMPLIANCE (October-2014 to December)			TOTAL	STATUS OF COMPLIANCE	
		Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received		No.of Resolved Cases	Compliance reports not received
1	Warangal	22	20	2	29	25	4	26	14	12	82	35	47	159	94	65
2	Karimnagar	1	1	0	2	2	0	32	10	22	36	19	17	71	32	39
3	Khammam	6	4	2	0	0	0	23	8	15	46	23	23	75	35	40
4	Nizamabad	4	3	1	1	0	1	0	0	0	27	16	11	32	19	13
5	Adilabad	6	5	1	4	2	2	9	4	5	25	16	9	44	27	17
Total		39	33	6	36	29	7	90	36	54	216	109	107	381	207	174





2013-14 - 5 Cases Against total cases (26) , Q1 cases 4 against total cases 22 = Q1 (48)

6

Q2 - 2 cases against

1

JULY- 6 Cases against

5

August-2 Cases against

0

Oct-10 Cases against

3

Nov-03 Cases against

1

Dec- 03 Cases against

CALENDAR YEAR - 2015

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2015 to March-2015)			Q2 STATUS OF COMPLIANCE (Apr-2015 to June-2015)			Q3 STATUS OF COMPLIANCE (July -2015 to September - 2015)			Q4 STATUS OF COMPLIANCE (October-2015 to December - 2015)			TOTAL	STATUS OF COMPLIANCE	
		Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received	Total cases	No.of Resolved Cases	Compliance reports not received		No.of Resolved Cases	Compliance reports not received
1	Warangal	24	15	9	20	20	0	34	27	7	15	13	2	93	75	18
2	Karimnagar	11	3	8	12	11	1	35	24	11	15	13	2	73	51	22
3	Khammam	2	2	0	29	29	0	24	18	6	36	31	5	91	80	11
4	Nizamabad	5	5	0	4	4	0	15	15	0	15	8	7	39	32	7
5	Adilabad	50	40	10	43	43	0	53	45	8	6	4	2	152	132	20
Total		92	65	27	108	107	1	161	129	32	87	69	18	448	370	78



CALENDAR YEAR - 2015

STATUS OF COMPLIANCE REPORTS AS ON 31.12.2015

Sl. No.	Circle	Q1 STATUS OF COMPLIANCE (Jan-2015 to March-2015)			Q2 STATUS OF COMPLIANCE (Apr-2015 to June-2015)			Q3 STATUS OF COMPLIANCE (July -2015 to September - 2015)			Q4 STATUS OF COMPLIANCE (October-2015 to December - 2015)			TOTAL	STATI COMPL  No.of Resolved Cases
		Total cases	Against	Favour	Total cases	Against	Favour	Total cases	Against	Favour	Total cases	Against	Favour		
1	Warangal	28	4	24	22	2	20	37	3	34	16	1	15	103	10
2	Karimnagar	12	1	11	12	0	12	40	5	35	17	2	15	81	8
3	Khammam	2	0	2	32	3	29	47	23	24	38	2	36	119	28
4	Nizamabad	6	1	5	5	1	4	16	1	15	15	0	15	42	3
5	Adilabad	64	14	50	48	5	43	61	8	53	10	4	6	183	31
Total		112	20	92	119	11	108	201	40	161	96	9	87	528	80



JS OF JIANCE
Compliance reports not received
93
73
91
39
152
448