

QUATERLY REPORT OF CGRF's IN AP
APNPDCL FOR OCTOBER-2012 TO DECEMBER-2012

Sl. No.	Disposal of Greivances by CGRFs	TOTAL
1	Name of the CGRF	APNPDCL/Warangal
2	Number of Greivances Outstanding at the Close of Previous Quarter	45 Cases
3	Number of Greivances Received During the Quarter	129 Cases (Current Quarater)
4	Number of Greivances Disposed During the Quarter	76 Cases (45 Cases 09/12 & 31 Cases 12/12)
5	Number of Greivances Pending at the Close of the Quarter	98 Cases (Current Quarater)
6	Number of Greivances Pending Which are Older than Two Months	NIL
7	Number of Sittings of CGRFs in the Quarter	10 Cases
8	Number of Cases in Which Compensations are Awarded in the Quarter	2 Cases
9	Total Amount of Compensation Awarded (Rs.) in the Quarter	6000-00

(I) Number of Complaints Received Month Wise, District Wise During the Third Quarater
for the Year 2012-13
(From 01.10.2012 to 31.12.2012)

Circle	Period												(Q1+Q2+Q3) Total
	Q1				Q2				Q3				
	Apr . 12	May . 12	Jun . 12	Q1 Total	Jul . 12	Aug . 12	Sep . 12	Q2 Total	Oct . 12	Nov . 12	Dec . 12	Q3 Total	
Warangal	2	2	2	6	18	5	4	27	9	6	62	77	110
Karimnagar	0	0	1	1	10	1	2	13	0	3	10	13	27
Khammam	0	0	0	0	23	1	0	24	0	0	0	0	24
Nizamabad	1	0	1	2	3	0	0	3	0	0	8	8	13
Adilabad	2	0	0	2	26	0	1	27	0	0	31	31	60
TOTAL	5	2	4	11	80	7	7	94	9	9	111	129	234

(II) Category - Wise District Wise of Cases Registered During the Third Quarter
for the Year 2012-2013.
(From 01.10.2012 to 31.12.2012)

Category	Q1 Total	Q2 Total	Quarter - III Circle Wise						(Q1+Q2+Q3) Total
			WGL	KNR	KHM	NZB	ADB	Q3 Total	
H.T. Category	1	25	3	2	0	1	2	8	34
L.T. Category - I	2	32	19	3	0	2	10	34	68
Category - II	3	3	2	2	0	0	5	9	15
Category - III	1	4	7	3	0	1	7	18	23
Other L.T. Category	3	2	6	0	0	1	2	9	14
Others	1	28	40	3	0	3	5	51	80
Total	11	94	77	13	0	8	31	129	234

(III) Nature Wise, District Wise Cases Registered During the Third Quarter
for the Year 2012-2013.
(From 01.10.2012 to 31.12.2012)

Nature	Q1 Total	Q2 Total	Quarter - III Circle Wise						(Q1+Q2+Q3) Total
			WGL	KNR	KHM	NZB	ADB	Q3 Total	
Meter Complaints	0	6	1	0	0	0	2	3	9
Wrong Billing	3	12	17	5	0	4	10	35	50
Back Billing	0	1	1	0	0	0	1	2	3
Category Change	1	0	1	1	0	0	1	4	5
Release of New Services	0	12	2	1	0	0	1	4	16
Title Transfer	0	4	3	0	0	0	0	3	7
Others	7	59	52	6	0	4	16	78	144
Total	11	94	77	13	0	8	31	129	234

(IV) Cases Decided in Favour or Against the Consumers During the Third Quarter
for the Year 2012-2013 (From 01.10.2012 to 31.12.2012)

Circle	Q1 Total			Q2 Total			Quarter - III						(Q1+Q2+Q3) Total	
	In Favour of Consumer	In Favour of Organization	Total	In Favour of Consumer	In Favour of Organization	Total	In Favour of Consumer			In Favour of Organization				(A+B) Total
							Q2 (2012- 13)	Q3 (2012- 13)	A - Total (Q2+Q3)	Q2 (2012- 13)	Q3 (2012- 13)	B - Total (Q2+Q3)		
Warangal	9	0	9	10	5	15	12	8	20	2	4	6	32	56
Karimangar	0	0	0	9	3	12	1	3	4	1	5	6	16	28
Khammam	0	0	0	20	0	20	4	0	4	0	0	0	4	24
Nizamabad	1	0	1	3	0	3	1	0	1	0	0	0	1	5
Adilabad	1	1	2	3	1	4	9	10	19	15	1	16	51	57
Total	11	1	12	45	9	54	27	21	48	18	10	28	104	170

(V) Status of Pending Cases to the End of Third Quarter for the Year 2012-2013.
(01-10-2012 to 31.12.2012)

Sl. No.	C.G. No.	Date of Registration	Circle	Reasons for Pendency
1	116/2012-13	05.11.12	Warangal	Under Process
2	117/2012-13	06.11.12	Warangal	Under Process
3	118/2012-13	07.11.12	Warangal	Under Process
4	123/2012-13	01.12.12	Warangal	Reply Awaited
5	124/2012-13	04.12.12	Adilabad	Reply Awaited
6	125/2012-13	04.12.12	Warangal	Reply Awaited
7	131/2012-13	07.12.12	Karimnagar	Reply Awaited
8	132/2012-13	07.12.12	Warangal	Reply Awaited
9	133/2012-13	12.12.12	Adilabad	Reply Awaited
10	139/2012-13	12.12.12	Adilabad	Reply Awaited
11	141/2012-13	12.12.12	Adilabad	Reply Awaited
12	143/2012-13	12.12.12	Adilabad	Reply Awaited
13	144/2012-13	12.12.12	Adilabad	Reply Awaited
14	145/2012-13	12.12.12	Adilabad	Reply Awaited
15	146/2012-13	12.12.12	Adilabad	Reply Awaited
16	147/2012-13	12.12.12	Adilabad	Reply Awaited
17	148/2012-13	12.12.12	Adilabad	Reply Awaited
18	150/2012-13	12.12.12	Adilabad	Reply Awaited
19	153/2012-13	12.12.12	Adilabad	Reply Awaited
20	155/2012-13	12.12.12	Adilabad	Reply Awaited
21	156/2012-13	12.12.12	Adilabad	Reply Awaited
22	157/2012-13	12.12.12	Adilabad	Reply Awaited

23	158/2012-13	13.12.12	Warangal	Reply Awaited
24	159/2012-13	13.12.12	Adilabad	Reply Awaited
25	160/2012-13	13.12.12	Warangal	Reply Awaited
26	161/2012-13	13.12.12	Karimnagar	Reply Awaited
27	162/2012-13	13.12.12	Warangal	Reply Awaited
28	163/2012-13	17.12.12	Warangal	Reply Awaited
29	164/2012-13	17.12.12	Warangal	Reply Awaited
30	165/2012-13	17.12.12	Warangal	Reply Awaited
31	166/2012-13	17.12.12	Warangal	Reply Awaited
32	167/2012-13	17.12.12	Warangal	Reply Awaited
33	168/2012-13	17.12.12	Warangal	Reply Awaited
34	169/2012-13	17.12.12	Warangal	Reply Awaited
35	170/2012-13	17.12.12	Warangal	Reply Awaited
36	171/2012-13	17.12.12	Warangal	Reply Awaited
37	172/2012-13	17.12.12	Warangal	Reply Awaited
38	173/2012-13	17.12.12	Warangal	Reply Awaited
39	174/2012-13	17.12.12	Warangal	Reply Awaited
40	175/2012-13	17.12.12	Warangal	Reply Awaited
41	176/2012-13	17.12.12	Warangal	Reply Awaited
42	177/2012-13	17.12.12	Warangal	Reply Awaited
43	178/2012-13	17.12.12	Warangal	Reply Awaited
44	179/2012-13	17.12.12	Warangal	Reply Awaited
45	180/2012-13	17.12.12	Warangal	Reply Awaited
46	181/2012-13	18.12.12	Warangal	Reply Awaited
47	182/2012-13	18.12.12	Warangal	Reply Awaited

48	183/2012-13	18.12.12	Warangal	Reply Awaited
49	184/2012-13	18.12.12	Warangal	Reply Awaited
50	185/2012-13	18.12.12	Warangal	Reply Awaited
51	186/2012-13	18.12.12	Warangal	Reply Awaited
52	187/2012-13	19.12.12	Warangal	Reply Awaited
53	188/2012-13	19.12.12	Warangal	Reply Awaited
54	189/2012-13	19.12.12	Warangal	Reply Awaited
55	190/2012-13	19.12.12	Warangal	Reply Awaited
56	191/2012-13	19.12.12	Warangal	Reply Awaited
57	192/2012-13	19.12.12	Warangal	Reply Awaited
58	193/2012-13	19.12.12	Warangal	Reply Awaited
59	194/2012-13	19.12.12	Warangal	Reply Awaited
60	195/2012-13	19.12.12	Warangal	Reply Awaited
61	196/2012-13	19.12.12	Warangal	Reply Awaited
62	197/2012-13	19.12.12	Warangal	Reply Awaited
63	198/2012-13	19.12.12	Warangal	Reply Awaited
64	199/2012-13	19.12.12	Warangal	Reply Awaited
65	200/2012-13	19.12.12	Warangal	Reply Awaited
66	201/2012-13	19.12.12	Warangal	Reply Awaited
67	202/2012-13	19.12.12	Warangal	Reply Awaited
68	203/2012-13	19.12.12	Warangal	Reply Awaited
69	204/2012-13	19.12.12	Warangal	Reply Awaited
70	205/2012-13	19.12.12	Warangal	Reply Awaited
71	206/2012-13	19.12.12	Warangal	Reply Awaited
72	207/2012-13	19.12.12	Warangal	Reply Awaited

73	208/2012-13	19.12.12	Warangal	Reply Awaited
74	209/2012-13	19.12.12	Warangal	Reply Awaited
75	210/2012-13	19.12.12	Warangal	Reply Awaited
76	211/2012-13	20.12.12	Warangal	Reply Awaited
77	212/2012-13	24.12.12	Nizamabad	Reply Awaited
78	213/2012-13	24.12.12	Nizamabad	Reply Awaited
79	214/2012-13	24.12.12	Nizamabad	Reply Awaited
80	215/2012-13	24.12.12	Nizamabad	Reply Awaited
81	216/2012-13	24.12.12	Nizamabad	Reply Awaited
82	217/2012-13	24.12.12	Nizamabad	Reply Awaited
83	218/2012-13	24.12.12	Nizamabad	Reply Awaited
84	219/2012-13	24.12.12	Nizamabad	Reply Awaited
85	220/2012-13	24.12.12	Warangal	Reply Awaited
86	221/2012-13	26.12.12	Warangal	Reply Awaited
87	222/2012-13	26.12.12	Warangal	Reply Awaited
88	223/2012-13	28.12.12	Adilabad	Reply Awaited
89	224/2012-13	28.12.12	Adilabad	Reply Awaited
90	225/2012-13	28.12.12	Karimnagar	Reply Awaited
91	226/2012-13	28.12.12	Karimnagar	Reply Awaited
92	227/2012-13	28.12.12	Adilabad	Reply Awaited
93	228/2012-13	28.12.12	Adilabad	Reply Awaited
94	229/2012-13	29.12.12	Warangal	Reply Awaited
95	230/2012-13	29.12.12	Warangal	Reply Awaited
96	231/2012-13	29.12.12	Warangal	Reply Awaited
97	232/2012-13	29.12.12	Warangal	Reply Awaited
98	233/2012-13	29.12.12	Warangal	Reply Awaited

Compensation Awarded to the End of Third Quarter for the Year 2012-2013.
(From 01.10.2012 to 31.12.2012)

C.G. No.	Date of Registration	Circle	Date of Order	Compensation Awarded in Rs.	Breif Cause
77	31.07.12	Adilabad	05.11.12	1000-00	Billing Dispute
114	02.11.12	Warangal	27.12.12	5000-00	Back Billing Case

Details of Local Courts Conducted During the Quarter 01.10.2012 to 31.12.2012 as per guidelines of APERC in Lr. S-324 (A)/Secy/DD-CA/APTEL.DO/10-04/Dt. 18.05.2010.

Sl. No.	Date	Division	Where Local Courts Conducted
1	07.12.12	Huzurabad	Sub-Division Office of Huzurabad
2	12.12.12	Nirmal	Division Office of Nirmal
3	17.12.12	Mahabubabad	Division Office of Mahabubabad
4	19.12.12	Jangoan	Division Office of Jangoan
5	24.12.12	Kamareddy	Division Office of Kamareddy
6	28.12.12	Mancherial	Division Office of Mancherial