

QUATERLY REPORT OF CGRF's IN AP  
APNPDCL FOR JULY-2012 TO SEPTEMBER-2012

Sl. No.	Disposal of Greivances by CGRFs	TOTAL
1	Name of the CGRF	APNPDCL/Warangal
2	Number of Greivances Outstanding at the Close of Previous Quarter	5 Cases
3	Number of Greivances Received During the Quarter	94 Cases (Current Quarater)
4	Number of Greivances Disposed During the Quarter	54 Cases (5 Cases 06/12 & 49 Cases 09/12)
5	Number of Greivances Pending at the Close of the Quarter	45 Cases (Current Quarater)
6	Number of Greivances Pending Which are Older than Two Months	32 Cases (Current Quarater)
7	Number of Sittings of CGRFs in the Quarter	7 Cases
8	Number of Cases in Which Compensations are Awarded in the Quarter	3 Cases
9	Total Amount of Compensation Awarded (Rs.) in the Quarter	5000-00

(I) Number of Complaints Received Month Wise, District Wise During the Second Quarter  
for the Year 2012-2013.  
(From 01.07.2012 to 30.09.2012)

Circle	Period								(Q1+Q2) Total
	Q1				Q2				
	Apr . 12	May . 12	Jun . 12	Q1 Total	Jul . 12	Aug . 12	Sep . 12	Q2 Total	
Warangal	2	2	2	6	18	5	4	27	33
Karimnagar	0	0	1	1	10	1	2	13	14
Khammam	0	0	0	0	23	1	0	24	24
Nizamabad	1	0	1	2	3	0	0	3	5
Adilabad	2	0	0	2	26	0	1	27	29
TOTAL	5	2	4	11	80	7	7	94	105

(II) Category - Wise District Wise of Cases Registered During the Second Quarater  
for the Year 2012-2013.  
(From 01.07.2012 to 30.09.2012)

Category	Q1 Total	Quarater - II Circle Wise						(Q1+Q2) Total
		WGL	KNR	KHM	NZB	ADB	Q2 Total	
H.T. Category	1	3	0	0	0	22	25	26
L.T. Category - I	2	7	4	19	0	2	32	34
Category - II	3	1	0	0	0	2	3	6
Category - III	1	1	1	2	0	0	4	5
Other L.T. Category	3	1	1	0	0	0	2	5
Others	1	14	7	3	3	1	28	29
Total	11	27	13	24	3	27	94	105

(III) Nature Wise, District Wise Cases Registered During the Second Quarter  
for the Year 2012-2013.  
(Form 01.07.2012 to 30.09.2012)

Nature	Q1 Total	Quarater - II Circle Wise						(Q1+Q2) Total
		WGL	KNR	KHM	NZB	ADB	Q2 Total	
Meter Complaints	0	1	1	4	0	0	6	6
Wrong Billing	3	2	0	8	0	2	12	15
Back Billing	0	0	0	1	0	0	1	1
Category Change	1	0	0	0	0	0	0	1
Release of New Services	0	5	4	1	2	0	12	12
Title Transfer	0	1	1	2	0	0	4	4
Others	7	18	7	8	1	25	59	66
Total	11	27	13	24	3	27	94	105

(IV) Cases Decided in Favour or Against the Consumers During the Second Quarter  
for the Year 2012-2013 (From 01.07.2012 to 30.09.2012)

Circle	Q1 Total			Quarter - II							(Q1+Q2) Total
	In Favour of Consumer	In Favour of Organization	Total	In Favour of Consumer			In Favour of Organization			(A+B) Total	
				Q1 (2012- 13)	Q2 (2012- 13)	A - Total (Q1+Q2)	Q1 (2012- 13)	Q2 (2012- 13)	B - Total (Q1+Q2)		
Warangal	9	0	9	2	8	10	0	5	5	15	24
Karimangar	0	0	0	0	9	9	1	2	3	12	12
Khammam	0	0	0	0	20	20	0	0	0	20	20
Nizamabad	1	0	1	1	2	3	0	0	0	3	4
Adilabad	1	1	2	0	3	3	1	0	1	4	6
Total	11	1	12	3	42	45	2	7	9	54	66

(V) Status of Pending Cases to the End of Second Quarter for the Year 2012-2013.  
(01-07-2012 to 30.09.2012)

Sl. No.	C.G. No.	Date of Registration	Circle	Reasons for Pendency
1	13	13.07.12	Warangal	Reply Awaited
2	17	13.07.12	Warangal	Reply Awaited
3	19	13.07.12	Warangal	Reply Awaited
4	21	13.07.12	Warangal	Reply Awaited
5	21/A	13.07.12	Warangal	Reply Awaited
6	23	13.07.12	Warangal	Reply Awaited
7	39	24.07.12	Khammam	Under Process
8	52	26.07.12	Khammam	Reply Awaited
9	60	26.07.12	Khammam	Reply Awaited
10	62	30.07.12	Nizamabad	Reply Awaited
11	68	31.07.12	Adilabad	Reply Awaited
12	69	31.07.12	Adilabad	Reply Awaited
13	70	31.07.12	Adilabad	Reply Awaited
14	71	31.07.12	Adilabad	Reply Awaited
15	72	31.07.12	Adilabad	Reply Awaited
16	73	31.07.12	Adilabad	Reply Awaited

17	74	31.07.12	Adilabad	Reply Awaited
18	75	31.07.12	Adilabad	Reply Awaited
19	76	31.07.12	Adilabad	Reply Awaited
20	77	31.07.12	Adilabad	Reply Awaited
21	78	31.07.12	Adilabad	Reply Awaited
22	79	31.07.12	Adilabad	Reply Awaited
23	80	31.07.12	Adilabad	Reply Awaited
24	81	31.07.12	Adilabad	Reply Awaited
25	82	31.07.12	Adilabad	Reply Awaited
26	83	31.07.12	Adilabad	Reply Awaited
27	84	31.07.12	Adilabad	Reply Awaited
28	85	31.07.12	Adilabad	Reply Awaited
29	86	31.07.12	Adilabad	Reply Awaited
30	87	31.07.12	Adilabad	Reply Awaited
31	88	31.07.12	Adilabad	Reply Awaited
32	89	31.07.12	Adilabad	Reply Awaited
33	90	31.07.12	Adilabad	Reply Awaited
34	91	03.08.12	Warangal	Reply Awaited
35	93	07.08.12	Warangal	Reply Awaited

36	94	07.08.12	Warangal	Reply Awaited
37	95	14.08.12	Khammam	Reply Awaited
38	97	28.08.12	Warangal	Reply Awaited
39	98	10.09.12	Warangal	Reply Awaited
40	99	21.09.12	Karimnagar	Reply Awaited
41	100	25.09.12	Warangal	Reply Awaited
42	101	26.09.12	Warangal	Reply Awaited
43	102	26.09.12	Karimnagar	Reply Awaited
44	103	26.09.12	Warangal	Reply Awaited
45	104	27.09.12	Adilabad	Reply Awaited



Compensation Awarded to the End of Second Quarter for the Year 2012-2013.  
(From 01.07.2012 to 30.09.2012)

C.G. No.	Date of Registration	Circle	Date of Order	Compensation Awarded in Rs.	Breif Cause
26/2012-13	13.07.12	Karimnagar	17.08.12	2000-00	Stuck up meter
34/2012-13	18.07.12	Karimnagar	06.08.12	1000-00	Levy of audit shortfall amount of Rs. 2,13,141/-
55/2012-13	24.08.12	Khammam	24.08.12	2000-00	Name change not effected

Details of Local Courts Conducted During the Quarter 01.07.2012 to 30.09.2012 as per guidelines of APERC in Lr. S-324 (A)/Secy/DD-CA/APTEL.DO/10-04/Dt. 18.05.2010.

Sl. No.	Date	District	Where Local Courts Conducted
1	13.07.12	Warangal	Waragnal Circle Office
2	18.07.12	Karimnagar	Karimnagar Circle Office
3	26.07.12	Khammam	Khammmam Circle Office
4	30.07.12	Nizamabad	Nizamabad Circle Office
5	31.07.12	Adilabad	Adilabad Circle Office